

Frequently Asked Questions (FAQs) for Safety Recall N222375270 Brake Pressure Switch Connector Fire

These questions and answers are being provided to help GM dealers respond to inquiries from involved vehicle owners about the Safety Recall identified above.

Q1) Which vehicles are involved?

A1) Certain 2019 – 2023 model year Chevrolet Silverado Medium Duty 4500HD/5500HD/6500HD vehicles

Q2) What is the issue or condition?

A2) These vehicles may have a brake pressure sensor assembly that allows brake fluid to leak beyond the diaphragm seal into the pressure switch. The brake fluid may seep into the sensor's electrical components and short the brake pressure switch and the associated fuse.

Q3) What symptoms may be experienced? What warning signs may be associated with the issue or condition described?

A3) Until the recall remedy is performed, owners are advised to park their vehicles outdoors. This condition may declare with a "service brake system" malfunction indicator lamp.

Q4) What is the remedy/repair?

A4) Dealers will replace the master cylinder pressure sensor. Dealers will also inspect the associated wire harness and replace if necessary.

Q5) What is the safety risk? Is the vehicle safe to drive?

A5) If brake fluid shorts the brake pressure switch and the associated fuse, the circuit can generate excessive heat that could result in a fire, increasing the risk of injury. An underhood fire may occur when the vehicle is off and possibly unattended.

Q6) Does the customer have to pay for this remedy/repair?

A6) No, this inspection/repair will be done at **no cost** to the customer.

Q7) Is the remedy/repair available now?

A7) No, when a sufficient quantity of parts are available, the recall bulletin will be released, and dealers can begin repairing vehicles.

Q8) What should customers do until recall repairs can be completed? Are there any special instructions?

A8) Until the recall remedy is performed, owners are advised to park their vehicles outdoors. This condition may declare with a "service brake system" malfunction indicator lamp.

Q9) How can customers check to see if their vehicle is involved in this field action?

A9) Customers who own a vehicle involved in the field action will be notified by mail by General Motors, but they may also check their Vehicle Identification Number (VIN) for field actions in GM Owner Center at <https://my.gm.com/recalls> or via NHTSA's website at <https://vinrcl.safercar.gov/vin/>.

Q10) If customers are concerned, can they get a rental car or courtesy transportation?

A10) Courtesy transportation is not applicable to Medium Duty vehicles. Towing is covered to the nearest Chevrolet Medium Duty dealer if your vehicle cannot be driven because

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of a warrantied defect. Please refer to Warranty Administration Bulletin #07-00-89-037:
Warranty Administration – GM Courtesy Transportation and Roadside Assistance
Programs for further information.