CUSTOMER SERVICE

RECALL N783 22-23MY RANGE ROVER - SECOND ROW LEFT SEAT FRAME WELD

SAFETY RECALL N783 SECOND ROW LEFT SEAT FRAME WELD	
AFFECTED MODELS	22-23MY Range Rover
VOLUME AFFECTED	US 500 CA 51
REPAIR	A concern has been identified on certain Range Rover 7-seat vehicles where the second row left seat frame may have a latch installed with a defective weld. In vehicles that have a defective weld on the second row left seat frame latch, the seat may not be correctly secured. Vehicles will be inspected and where required a new seat frame will be installed.
REPAIR TIME	0.1hrs for inspection and 2.8 hrs for repair if required + DIDO
CAMPAIGN LAUNCH	Retailer Admin Bulletin notification on April 20th, 2023 Service repair bulletin was launched on June 12, 2023
Notes	It is estimated that 36% of affected vehicles will need a replacement seat frame. Affected owners have been notified by mail.
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