



Hi there,

We have initiated a voluntary recall that affects your vehicle. Certain model year 2022-2023 R1S vehicles fail to conform with Federal Motor Vehicle Safety Standard No. 108 "Lamps, Reflective Devices, and Associated Equipment."

This notice applies to your vehicle, VIN: XXXXXXXXXX

What is the problem?

The affected vehicles were built with backup lamps that do not comply with regulatory visibility requirements. When the vehicle is in reverse, the back-up lamps will illuminate. However, the optical center may not be visible from the specified planes. This noncompliance may affect visibility and potentially increase the risk of a crash.

What will Rivian do?

Rivian will replace the backup lamps that do not meet regulatory visibility requirements. The recall service will be available at no cost to you.

How long will this repair take?

The estimated recall service should take less than an hour to complete, please plan accordingly.

What should you do?

Please call 1-855-748-6265 to schedule the recall service repair with your Rivian Service Center immediately. Information about this recall is listed on our [website](#).

If you have further questions, please call Rivian Service Support at 1-855-748-6265. We are available 24/7/365. Additional information will also be posted at [R1SUSA.gov/recalls](#).

Thank you for your attention to this important matter. We look forward to resolving it as quickly and efficiently as possible.

Noe Mejia
VP Service Operations

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