

RECALL 244 ATTACHMENT A

CHRONOLOGY OF EVENTS LEADING UP TO DEFECT DECISION

March – August 2022

- ❖ In March, HMA received a Legal case and Field report for two separate incidents involving model year 2019 Hyundai Santa Fe vehicles potentially related to the defect component. NASO’s Data Review Committee (“DRC”) opened a new registration and monitored field data for similar incidents involving Santa Fe vehicles in the U.S.

September 2022 – February 2023

- ❖ On September 29, 2022, the DRC reviewed and approved escalation of the investigation to the Technical Review Committee (“TRC”) citing similarities to the defect condition being addressed by Recall 235 (22V-663) filed on August 18, 2022, for certain model year Hyundai Palisade vehicles in the U.S. market¹.
- ❖ From October 2022 to February 2023, TRC actively monitored field information for similar incidents while requesting both warranty returns and exemplar trailer harnesses from in-use vehicles for additional analysis by HMC and the supplier. This condition was also observed in trailer harnesses used in Hyundai Palisade vehicles involved in Recall 235 indicating the heat damage could be caused by internal electrical shorting due to fluid contamination within the trailer harness.
- ❖ On December 7, 2022, NASO reviewed its initial investigation with NHTSA’s Office of Defects Investigation during its monthly review of top safety investigations and topics.
- ❖ On January 25, 2023, NASO provided its first update of the investigation to ODI during the monthly review of top safety investigations and topics.
- ❖ On February 22, 2023, NASO provided its second update of the investigation to ODI during the monthly review of top safety investigations and topics.

March 2023

- ❖ On March 9, 2023, the TRC decided to recommend a safety recall to the North America Safety Decision Authority (“NASDA”) to address the defect condition in certain model year Santa Fe and Santa Cruz vehicles equipped with the subject trailer harness module.
- ❖ On March 10, 2023, NASDA reviewed TRC’s findings and decided to initiate a safety recall of affected Hyundai Santa Fe and Santa Cruz vehicles equipped with SEGI-supplied trailer harness modules in the U.S. and Canada.
- ❖ As of the date of the initial filing, Hyundai has identified six (6) incidents potentially related to the defect component in the U.S., one (1) report of fire and five (5) reports of thermal damage isolated to the trailer harness module. There are no confirmed crashes or injuries related to this condition.

Vehicle	Receipt Date
5NMS3CAD0KH*****	11/3/2021
5NMS5CAD9LH*****	3/9/2022
5NMS5CAD8LH*****	3/9/2022
5NMS5CAA4KH*****	3/11/2022
5NMS6DAJ6NH*****	7/22/2022
5NMS23AD7KH*****	9/13/2022

¹For further details, refer to Hyundai’s Part 573 Defect Information Report concerning Recall 235 (22V-663).