

# RECALL 243 ATTACHMENT A

## CHRONOLOGY OF EVENTS LEADING UP TO DEFECT DECISION

### December 2022

- ❖ On December 2, 2022, NHTSA's Office of Defects Investigation ("ODI") opened Recall Query RQ22-005, an investigation into the scope of affected vehicles involved in Recall 22V-627<sup>1</sup>, a safety recall initiated to address allegations of windshield wiper failures due to the accumulation of snow and/or ice while driving in certain model year 2021-2023 Hyundai Palisade vehicles in the U.S. market.
- ❖ On December 16, 2022, Hyundai received the agency's Information Request letter pertaining to RQ22-005.

### January – February 2023

- ❖ On January 25, 2023, Hyundai reviewed the status of safety recall 233 (22V-627) with ODI in its monthly review of safety-related investigations and topics.
- ❖ On February 10, 2023, Hyundai submitted its response to the Information Request letter regarding RQ22-005. Hyundai cited in its response that, although the frequency of intermittent wiper failures on vehicles equipped with the PS56 motor was significantly less than that of the recalled population using the P63H motor, it was continuing to monitor field data and performance related to the alleged defect and subject vehicles for scope.

### March 2023

- ❖ On March 10, 2023, NASO convened its North America Safety Decision Authority and decided to conduct a recall of all affected model year 2021-2023 Palisade vehicles equipped with the PS56 wiper motor with the original wiper arm design.
- ❖ As of the date of the initial filing, Hyundai has confirmed 20 unique incidents received from November 18, 2021 to March 9, 2023 in the U.S. There are no confirmed crashes or injuries related to this condition.

<sup>1</sup>For further details, refer to Hyundai's Part 573 Defect Information Report concerning Recall 233 (22V-627).