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[SPARTANCHASSIS.COM](http://SPARTANCHASSIS.COM)

## **IMPORTANT: Safety Recall**

### **SAFETY – RECALL – 23007 (23V-156)**

Dear Final Stage Manufacturer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Spartan Fire, LLC has decided that a defect which relates to motor vehicle safety exists in certain model year 2022-2024, Gladiator, MetroStar, FC-94, and KME Panther model emergency response chassis cabs.

#### **What is the defect?**

A population of GEN 6 TCMs may fail to achieve 4<sup>th</sup> gear lock up when initiating the pump mode sequence after reversing the vehicle.

This defect could result in failing to engage 4<sup>th</sup> gear lock up will prevent the vehicle from achieving the full sequence needed to pump water. This increases the risk of personal injury and equipment damage. The failure could occur without warning.

#### **Corrective Action:**

Contact your local Allison distributor for assistance with facilitating the repair and completing the reflash of the TCM. There is no cost to the vehicle owner for the recall remedy.

The repair will take approximately 1 hour to complete.

#### **What should the final stage manufacturer do?**

On the attached document, you will find a list of chassis cabs Spartan has sold to you. If you agree the identified chassis, contains a safety defect, you are reminded of your responsibility to notify the National Highway Traffic Safety Administration (NHTSA) in accordance with 49CFR573. **It is a violation of federal regulation to sell a vehicle subject to a safety recall without the recall first being remedied.**

Please contact your local Allison distributor to have the remedy completed at no charge to you or our mutual customer. Please submit any invoices with Allison.

If you have completed this remedy prior to receiving this letter, please notify and contact Spartan Central Service at [chawarinvs@spartanmotors.com](mailto:chawarinvs@spartanmotors.com).

**What will Spartan Fire, LLC do?**

Spartan Fire, LLC will identify work with you and affected owners to identify a service center near you and schedule the work to be completed.

For questions regarding warranty claims, please call **1-800-867-6478**.

We regret any inconvenience this situation may cause. Spartan is committed to customer safety and satisfaction.

Sincerely,