

## NEWMAR CORPORATION

NEWMARCORP.COM

Date: 04/19/2023

Re: Newmar Corporation – Motor Vehicle Recall Notification

Subject:Recall Campaign No.: 23V-138

This notice is sent to you as a Newmar Dealer in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Newmar Corporation has decided that a defect, which relates to motor vehicle safety, exists in specific Newmar recreational vehicles.

The National Traffic and Motor Vehicle Safety Act requires that each vehicle, which is subject to a recall campaign of this type, must be satisfactorily repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. To avoid providing these problematic solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. Vehicle owners are being notified of this recall. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

## **REASON FOR THIS RECALL**

Newmar Corporation has decided that a defect, which relates to motor vehicle safety, exists in specific motorhomes built with Lippert entrance doors installed with Global Link door latch.

On certain Newmar Corp. Motorhomes the Lippert Components entry door with a Global Link latch system may fail and not allow entry or exit from the motorhome.

Motorhomes included in this recall include:

2023 Bay Star Class A Motorhome

2023 Bay Star Sport Class A Motorhome

2023 Canyon Star Class A Motorhome

These motorhomes require immediate service. Continued use poses a potential safety hazard.

## **DEALER CAMPAIGN RESPONSIBILITY**

Dealers are to provide to all customers/owner vehicles the service of completing this campaign at no charge to the customer/owner regardless of vehicle age, vehicle mileage, or ownership at the time of repair.

## **REPAIR PROCEDURE**

Lippert will provide the work instructions.

If you should have any questions please contact your service account manager direct or the Newmar service department at: 1-866-290-5371.

Thank you for your cooperation.

Sincerely,

**Newmar Corporation**