CUSTOMER SERVICE JAGUAR LAND ROVER

SAFETY RECALL N768 - INCORRECTLY FITTED LOCKING MECHANISM ON 3RD ROW SEAT FRAME

| SAFETY RECALL N768 INCORRECTLY FITTED LOCKING MECHANISM ON THIRD ROW SEAT FRAME | |
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| AFFECTED MODELS | 23MY Defender 130 ONLY |
| VOLUME AFFECTED | US 812 CAN 82 |
| REPAIR | A concern has been identified on a number of 2023 model year Land Rover Defender 130 vehicles with third-row seats, where an incorrect specification seat back latch component may have been installed on the third-row seat frame. Retailers will be required to replace the seat frame and associated components. |
| REPAIR TIME | Inspection time 0.1 hrs. + DIDO. Repair time is TBA. |
| CAMPAIGN LAUNCH | Retailers were notified on March 16th, 2023, and an inspection procedure was published March 28 th , 2023. Repair Bulletin timing is TBA, pending parts supply. |
| Notes | Failure rate is estimated to be 2%. All unsold vehicles must be held and cannot be sold until inspected. 45 unsold vehicles as of April 11th, 2023 Vehicles passing inspection may proceed to sale and those that fail inspection must continue to be held pending repair. All customers will be notified by mail and asked to contact their retailer for a service appointment. |