

RECALL 242 ATTACHMENT A

CHRONOLOGY OF EVENTS LEADING UP TO DEFECT DECISION

July – November 2022

- ❖ On July 18, 2022, Hyundai Auto Canada Corp. (“HACC”) initiated a NASO investigation into alleged 2012-2013 MY Veloster vehicle RPAS fires based on an inquiry made by Transport Canada (“TC”).
- ❖ On July 21, 2022, HACC provided an update on its investigation to TC. The investigation was focused on certain Hyundai Veloster vehicles included in HACC Service Campaign C0288; a Canadian-market campaign issued to address issues with poor RPAS sensor detection operation.
- ❖ From August to November, HACC continued to monitor and analyze warranty data while providing updates to TC in support of additional inquiries made by the agency in their evaluation of vehicles associated with C0288 and HACC Recall R0212.

December 2022 – February 2023

- ❖ On December 20, 2022, Transport Canada sent HACC an information request for additional details on thermal events in vehicles covered by Service Campaign C0288.
- ❖ On February 1, 2023, HACC responded to Transport Canada’s request.
- ❖ February 14, 2023, NASO’s Technical Review Committee (“TRC”) reviewed HACC’s findings and expanded the investigation to include 2012-2017 MY Veloster vehicles. Following the investigation, it was identified that in October 2013, the potting compound in the RPAS sensor was changed from a silicon primer mix to butadiene for improved sealing against water intrusion into sensor body. Based on this information the team recommended a safety recall for Veloster vehicles produced from October 2013 and earlier.
- ❖ On February 21, 2023, NASO decided to issue a safety recall in both the Canadian and U.S. markets for vehicles equipped with RPAS and sensors with pre-countermeasure potting material.
- ❖ As of the date of this filing, Hyundai has received five (5) reports of fire(s) that may relate to the defect condition in model year 2012-2013 Hyundai Veloster vehicles in the U.S. There are no confirmed crashes or injuries related to this condition.

Vehicle	Receipt Date
KMHTC6ADXCU*****	May 9, 2013
KMHTC6AE2DU*****	October 24, 2014
KMHTC6AD6CU*****	January 20, 2017
KMHTC6AD9CU*****	February 24, 2018
KMHTC6AD6CU*****	October 2, 2020