

**Sohaib Shahid**

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**From:** [REDACTED]  
**Sent:** Thursday, April 13, 2023 12:02 PM  
**To:** [REDACTED]  
**Subject:** Fw: SOLO Recall Update - Repurchase Notification - Stop Drive

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**From:** Recalls <recalls@electrameccanica.com>  
**Sent:** Thursday, April 13, 2023 1:43 PM  
**To:** [REDACTED]  
**Subject:** SOLO Recall Update - Repurchase Notification - Stop Drive

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**ALERT:** This message originated outside of EMV's network. **BE CAUTIOUS** before clicking any link or attachment.

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## **IMPORTANT SAFETY RECALL**

### **STOP DRIVE**

- Owners are advised to not drive their vehicles.
- Contact ElectraMeccanica to begin the process of repurchasing your vehicle.

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4/13/2023

[REDACTED]

[REDACTED]

US

This Notice applies to your vehicle [REDACTED]

**NHTSA Recall No: 23V-095**

Dear ElectraMeccanica Owner,

This notice is sent to you in accordance with the requirements of the National Traffic Motor Vehicle Safety Act. ElectraMeccanica has decided that a defect that relates to motor vehicle safety exists in the Solo G2 and G3, model year 2019, 2021, 2022, and 2023.

### **REASON FOR THIS RECALL**

While driving, the vehicle may experience a loss of propulsion. An instrument cluster warning light illuminates, and the driver will experience a loss of power as the vehicle decelerates as if removing their foot from the accelerator pedal. In the event of sudden loss of propulsion, there may be an increased risk of crash.

**Owners are advised to not drive their vehicles.**

### **WHAT ELECTRAMECCANICA WILL DO**

The recall remedy available to you is a vehicle repurchase (buy back). Until July 15, 2023 EMV will repurchase (buy back) your Solo for the purchase price you paid for the vehicle, including taxes, fees, and shipping. After July 15, 2023, your vehicle will be repurchased for the purchase price you paid for the vehicle, including taxes, fees, and shipping, less a depreciation of 20 percent per year from the date you purchased your vehicle. ElectraMeccanica will arrange for shipment of your vehicle from your location to ElectraMeccanica at no charge to you. ElectraMeccanica will send a letter to each owner within 10 days regarding their repurchase offer.

Any lien against your Solo will be deducted from the repurchase amount and sent directly to the lien holder and/or lender. Your repurchase payment amount, therefore, will be the purchase price you paid for the Solo, including taxes, fees, and shipping, less any applicable depreciation and less the lien amount. You will have the opportunity to review the financial terms of EMV's repurchase of your Solo prior to your final acceptance of such offer.

Please note that ElectraMeccanica is discontinuing the Solo, including the Solo mobile application for the G3. EMV is also ceasing service of the Solo G3, stopping support of the vehicle warranty, and no longer providing parts for these vehicles.

### **WHAT YOU SHOULD DO**

**You are advised to not drive your vehicle and contact ElectraMeccanica to begin the process of repurchasing your vehicle.** To begin the process of repurchasing your vehicle, you should contact our Customer Care Team at 1-855-524-6693; or email at [recalls@electrameccanica.com](mailto:recalls@electrameccanica.com)

We urge any customers who have questions or notice any issues whatsoever to contact our Customer Care Team at 1-855-524-6693; or email at [recalls@electrameccanica.com](mailto:recalls@electrameccanica.com)

If EMV is unable to complete vehicle repurchase (buy back) within a reasonable time, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590, by calling 1-888-327-4236 (TTY: 1-800-424-9153), or by visiting <http://www.safercar.gov>.

Federal law requires any lessor who receives a notification of a noncompliance or safety-related defect determination pertaining to any leased motor vehicle to send the notice to the lessee within 10 days.

If you no longer own the vehicle or have changed your address, please contact ElectraMeccanica by calling 1-888-457-SOLO, press 1 and press 1 again for service.

Sincerely,  
**ElectraMeccanica Vehicles Corp.**

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