

# Campaign Part Pre-Order Notification FL958 and FL966 SMV Recall Phase III

05/17/2024 • Campaigns

Colleagues,

The DTNA Campaigns group, with the support of the Aftermarket Parts group and the DTNA Dealer Council, has initiated a proactive campaign part order for the phase III release of **Recall Campaigns FL958 and FL966**. This action is to ensure dealer part inventory is available in line with the campaign's final phase III release (05/20/2024).

This effort is supported by the Aftermarket Paragon Part System, to initiate orders within the dealer network prior to campaign activation to support specific recalls and field service campaigns. These initialized order quantities are generated based on the overall campaign population, registered customer locations, and expected dealership need.

Going forward, DTNA Campaigns will be using Paragon and the RIMpro systems to help support *initial dealer orders* on specific Recall and Field Service campaigns.

For the phase III release of FL958 and FL966, the DTNA Campaign and the Aftermarket Parts Group will be pushing the following kits and volumes to dealerships based on current needs:

## Pre-Order Phase III FL958 & FL966

### VolumeKit ShippedPart Number Description

High	10ea	25-FL958-000SMV Campaign Kit
Low	5ea	25-FL958-000SMV Campaign Kit

By initiating this one-time pre-order ahead of the campaigns' release DTNA, is looking to reduce customer downtime by having campaign parts available to support an unscheduled campaign service event, increase overall completion rates, and provide the customer with an overall enhanced level of CX.

If you have questions regarding this information, please contact the DTNA Campaigns Group at 503-745-7366, or email [DTNA-WAR-Campaigns@daimlertruck.com](mailto:DTNA-WAR-Campaigns@daimlertruck.com).

Thanks,

DTNA Campaigns