



RV CHASSIS
A Shyft Group Brand

1000 Reynolds Road, Charlotte, MI 48813 | P: 517.543.6400
SPARTANRVCHASSIS.COM

IMPORTANT: Safety Notice

SAFETY – RECALL – 23V-XXX

Dear Final Stage Manufacturer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

The Shyft Group, Inc. has decided that a defect which relates to motor vehicle safety exists in certain model year 2022, 2023, and 2024, K1, K2, K3, and K4 model Spartan RV chassis equipped with a vehicle control module (ICM) supplied by Ametek.

What is the problem?

The vehicle control module is subject to a software error.

What is the risk to motor vehicle safety?

The software error could result in inadvertent loss of motive power and other key safety functions such as loss of head lamps or windshield wipers. This could occur without warning and increase the risk of a crash.

What should the final stage manufacturer do?

On the attached document, you will find a list of Spartan RV chassis that have been sold to you. If you agree the identified chassis, contains a safety defect, you are reminded of your responsibility to notify the National Highway Traffic Safety Administration (NHTSA) in accordance with 49 C.F.R. 573. **It is a violation of federal regulation to sell a vehicle subject to a safety recall without the recall first being remedied.**

What will Shyft do?

The vehicle control module will be reprogrammed with corrected software. This will be done at no charge.

We will notify owners of the affected vehicles and direct them to the nearest service center to have the remedy applied.

For additional assistance, you may call Spartan RV Chassis Customer Product and Support at 1-800-543-4277. We regret any inconvenience this situation may cause. The Shyft Group, Inc. and its brands are committed to customer safety and satisfaction.

Sincerely,

Spartan RV Chassis