

TOPIC	TYPE	RECALL CODE	QUESTION	ANSWER								
Safety Recall 97ZZ	Safety Recall	97ZZ	What vehicles are included in Safety Recall 97ZZ?	<table border="1"> <thead> <tr> <th>Country</th> <th>Beginning Model Year</th> <th>Ending Model Year</th> <th>Vehicle</th> </tr> </thead> <tbody> <tr> <td>USA</td> <td>2021</td> <td>2021</td> <td>ID4</td> </tr> </tbody> </table>	Country	Beginning Model Year	Ending Model Year	Vehicle	USA	2021	2021	ID4
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USA	2021	2021	ID4									
			What is the safety concern for Safety Recall 97ZZ?	The high voltage (HV) battery management control module may reset or, in rare events, the pulse inverter may be deactivated while driving. If the HV battery management control module resets while driving, the vehicle's electric motor will not be supplied with power for the duration of the reset. This may lead to a loss of propulsion without pre-warning and may increase the risk of a crash.								
			Are there any precautions I should take because my vehicle is part of Safety Recall 97ZZ?	<p>Volkswagen has not issued a stop drive for this recall. Affected vehicles can continue to be driven as usual.</p> <p>In the interim, if the recall condition described above occurs in a vehicle, the driver will receive an immediate warning in the instrument cluster. If you are experiencing this situation please contact your authorized Volkswagen dealer without delay for an appointment to have the vehicle diagnosed.</p> <p>As a reminder, the vehicle owner's manual contains important information regarding your vehicle's warning lights and messages. Anyone who drives the vehicle should review the owner's manual to become familiar with the types of vehicle indicators, warnings and messaging that they may see.</p>								
			What is the repair for the Safety Recall 97ZZ?	This recall repair is not yet available. Volkswagen will send you a letter via first-class mail to let you know when you can schedule the repair with your dealer.								

			<p>When will the repair for Safety Recall 97ZZ be available?</p>	<p>Right now, your dealer does not have the recall remedy information available to perform the recall work. Volkswagen is working to make the recall remedy available as quickly as possible, and we will send you another letter once repairs can begin. At that time, you will be able to schedule this work with your authorized Volkswagen dealer.</p> <p>In the interim, if the recall condition described above occurs in your vehicle, the driver will receive an immediate warning in the instrument cluster. Customers experiencing this situation are advised to contact their authorized Volkswagen dealer without delay for an appointment to have the vehicle diagnosed.</p> <p>As a reminder, your vehicle owner's manual contains important information regarding your vehicle's warning lights and messages. We encourage you and anyone who drives your vehicle to review the owner's manual to become familiar with the types of vehicle indicators, warnings and messaging you may see.</p>