

## RECALL 240 ATTACHMENT A

### CHRONOLOGY OF EVENTS LEADING UP TO DEFECT DECISION

#### ❖ September – December 2022

On September 7, 2022, HMC notified HMA's NASO of reports of leaking fuel from the fuel tanks equipped in certain model year 2022 Hyundai Santa Fe Plug-in Hybrid vehicles sold for use in Europe. NASO's DRC gathered U.S. market field information; however, no reports involving U.S.-specification vehicles were found. NASO began monitoring U.S. vehicles using the same fuel tank for any new claims or complaints involving fuel tank leaks.

On November 2, 2022, HMC informed NASO that an origin of the fuel leak could be traced to the tank's left front seam based on information provided in new reports surfacing in Europe. HMC continued to investigate the condition with the supplier. Based on information provided by the supplier, a material grinder malfunction was detected by the supplier and isolated to supplier production from April 7, 2022, through April 9, 2022. HMC used this information to identify a suspect population of Hyundai vehicles likely equipped with fuel tanks produced within the suspect date range.

#### January 2023

The fuel tank investigation was escalated to NASO's Technical Review Committee. The TRC confirmed U.S. market field information for similar reports of fuel leaking from the fuel tank. No unique incidents were found; however, in ensuing discussion surrounding the investigation, HMC confirmed that the suspect population of Hyundai vehicles potentially containing defective fuel tanks included vehicles assembled for use in the U.S. and Canada.

Additionally, HMC reviewed supplier manufacturing records and confirmed fuel tank production for Santa Fe Plug-in Hybrid vehicles paused on April 9, 2022. Fuel tank production resumed on April 23, 2022. All fuel tank machine settings were reset prior to start of production; therefore, fuel tanks produced after this date are unaffected by the subject recall condition.

Based on this information, NASO convened its North America Safety Decision Authority ("NASDA") on January 18, 2023 and decided to conduct a safety recall to replace the fuel tank assemblies on suspect vehicles in the U.S. and Canadian markets.

As of the date of this filing, Hyundai has confirmed no unique incident reporting a fuel leak in the U.S. There are no confirmed crashes, injuries, or fire related to this condition. This recall was decided based on three (3) incidents occurring in Europe.