

Safety Defect and Noncompliance Report Guide for Equipment

PART 573 Defect and Noncompliance Report

Recall	Report	Report Number	Report Period
23E059	Quarterly Report	3	2024-1

This report serves as SmartPlug Systems, LLC's, 2024 Q1 Quarterly Report to the U.S. Department of Transportation, National Highway Traffic Safety Administration regarding Recall 23E059.

Below is updated information by Market by Channel. Customers that have completed the return of 100% of the product in this recall have been removed from this document. The customers listed below still have product in the field.

I. Manufacturer, Designated Agent, and Other Chain of Distribution Information

CHAIN OF DISTRIBUTION

RV OEM

RV Manufactures who have received the part in question and have not completed a 100% return.

Airstream Trailers
1001 West Pike Street
Jackson Center, OH 45334
Phone Number: (937) 596-6111 Ext 7591
Contact: Tracy Frazier
Email: Tfrazier@Airstream.com

Embassy Specialty Vehicles, LLC
2104 Aeroplex Drive North, Suite 101
Elkhart, IN 46514
Phone Number (574) 333 – 3733
Contact: Scott Arnold
Email: scotta@embassyrv.com

Just Roaming LLC
33505 SE 6th Street
Washougal, WA.98671
Phone Number: (315) 694-2907
Contact: Sam Reiser
Email: Sam@justroamingdesign.com

Waldoch Luxury
13821 Lake Drive NE
Forest Lake, MN 55025
Phone Number: (651) 287-9639
Contact: Billy Waldoch
Email: Wwaldoch@waldoch.com

RV AFTERMARKET

RV Aftermarket Customers who have received the part in question and not completed a 100% return:

Best RV and Truck Supply

818 N. Ouida Street
Enterprise, AL 36330

Phone Number: (334) 406-0653

Contact: Randy Kleven

Email: Randy@bestconverter.com

Etrailer

1507 E Highway A
Wentzville, MI 63385

Phone Number: (636) 887-9343

Contact: Tamara Wiechens

Email: Tamara.wiechens@etrailer.com

Meyer Distributing

560 E. 25th Street
Jasper, OH 47546

Phone Number: (812) 481-7575

Contact: Scott Callison

Email: Scott.Callison@meyerdistributing.com

Northern Wholesale Supply Inc.

6800 Otter Lake Road
Lino Lakes, MN 55038

Phone Number: (952) 452-9520

Contact: Cassie Kiser

Email: cassiek@northernwholesale.com

Techno RV

2421 Raymond Tanner Road
Theodore, AL 36582

Phone Number (866) 324-7915

Contact: Derek Slaughter

Email: Info@technorv.com

II. Identification of the Recall Population and Its Size

Complete the tables below for each item of equipment subject to this notification. Additional tables may be necessary where there are more than three items subject to a notification.

RV OEM – This channel has 126 units that have not been returned

CustomerName - RV OEM	Date Shipped to Customer	Part Number	Quantity Still in Field	Status
Airstream Trailer Plant	6/5/2023	BM30PG	81	In Process
Airstream Trailer Plant	6/5/2023	BM30NT	5	In Process
Airstream, Inc	5/24/2023	BM30PB	20	In Process
Embassy RV	5/31/2023	BM30NT	4	In Process
Just Roaming LLC	5/31/2023	BF30	4	In Process
Waldoch Luxury	5/31/2023	BM30PW	12	In Process

126

RV Aftermarket – This channel has 230 units that have not been returned

CustomerName - RV Aftermarket	Date Shipped to Customer	Part Number	Quantity Still in Field	Status
Best RV and Truck Supply	5/31/2023	B30ASSYNT	4	In Process
Best RV and Truck Supply	5/31/2023	B30ASSYPB	1	In Process
Best RV and Truck Supply	5/31/2023	B30ASSYPW	1	In Process
Best RV and Truck Supply	5/31/2023	BF30	1	In Process
Etrailer	6/8/2023	B30ASSYNT	17	In Process
Etrailer	6/27/2023	B30ASSYPW	4	In Process
Etrailer	6/19/2023	R30303BM30PB	4	In Process
Meyer Distributing	6/1/2023	BM30NT	24	In Process
Meyer Distributing	6/21/2023	B30ASSYNT	60	In Process
Meyer Distributing	6/19/2023	B30ASSYPB	30	In Process
Meyer Distributing	6/1/2023	BF30	60	In Process
Northern Wholesale Supply Inc	7/11/2023	B30ASSYPB	12	In Process
Northern Wholesale Supply Inc	7/11/2023	B30ASSYPW	6	In Process
Northern Wholesale Supply Inc	7/11/2023	C30503BM30PB	3	In Process
Northern Wholesale Supply Inc	7/11/2023	BF30	1	In Process
TechnoRV	6/28/2023	BF30	2	In Process
			230	

Channel	Total Units	Product Recovered	Product Not Recovered
RV OEM	- 925	- 799	- 126
RV Aftermarket	- 398	- 168	- 230

Grand total number of items of equipment in the recall population: 1,323 units

******* IMPORTANT REMINDERS *******

A DRAFT version of the letter that the manufacturer intends to mail to owners and purchasers notifying them of the defect and/or noncompliance must be submitted to NHTSA at least five Federal Government business days before those letters are issued. In addition, it is recommended that the draft version of the letter that the manufacturer intends to send to its dealers and distributors concerning the defect and/or noncompliance also be submitted for review. For prompt receipt and review, drafts may be submitted to the attention of the Recall Management Division (NVS-215) via facsimile on (202) 366-7882, or email to RMD.ODI@dot.gov.

A representative copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance, and which are sent to more than one manufacturer, distributor, dealer, or purchaser, must be submitted to NHTSA no later than five days after they are initially sent. This requirement applies both to the final version of the notification letter that is sent to owners and purchasers, as well as the final version that is sent to dealers and distributors. It also includes any follow-up notifications issued concerning a recall. The representative copies of the letters sent to owners and purchasers, and dealers and distributors, must be submitted via certified mail. It is strongly recommended, however, that additional representative copies be submitted via facsimile on (202) 366-7882, or email to RMD.ODI@dot.gov, so that the submission can be more promptly reviewed. All submissions should be conspicuously labeled with the appropriate NHTSA-assigned recall number.