

## Dana<sup>®</sup> Spicer<sup>®</sup>

## **IMPORTANT SAFETY RECALL**

## [<mark>DATE</mark>]

### VIA FIRST CLASS MAIL

VIN: [insert] [customer address]

### *Re: NHTSA Recall # 23E-052*

Dear [customer]:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Dana, Inc. ("Dana") has decided that a defect which relates to motor vehicle safety exists in certain Dana-Spicer Driveshafts. The driveshafts subject to this notice were manufactured between August 5-10, 2022, and September 8-14, 2022, and with the part numbers below. The defect may not exist in each such driveshaft.

100CS54001-1235M	100cs54001-1415m	100cs54001-515m	100cs54001-561m
100cs54001-660m	100cs54001-665m	100CS54001-685M	100CS54001-690M
100cs54001-790m	100CS54001-795m	100CS54001-820M	100CS54001-858m
100CS54001G-1075M	100cs54001g-1410m	100CS54001g-1545m	100cs54001g-525m
100cs54001g-820m	100cs54001g-835m	100CS54001G-890M	100cs54001g-905m
100cs54004-1023m	100cs54004-1036m	100CS54004-1045m	100cs54004-1050m
100cs54004-1061m	100CS54004-1065m	100cs54004-1070m	100cs54004-1074m
100CS54004-1082M	100CS54004-1090M	100cs54004-1095m	100cs54004-1100m
100cs54004-1110m	100cs54004-1112m	100cs54004-1125m	100cs54004-1130m
100cs54004-1135m	100cs54004-1137m	100cs54004-1175m	100CS54004-1195M
100CS54004-1200m	100cs54004-1239m	100cs54004-1264m	100cs54004-1275m
100cs54004-1285m	100cs54004-1290m	100cs54004-1302m	100cs54004-1335m
100cs54004-1340m	100cs54004-1355m	100CS54004-1360m	100cs54004-1366m
100cs54004-1390m	100cs54004-1405m	100CS54004-1410M	100cs54004-1430m
100cs54004-1455m	100cs54004-1495m	100cs54004-1520m	100CS54004-895M
100cs54004-904m	100CS54004-910M	100CS54004-920M	100CS54004-936M

100cs54004-945m	100cs54004-971m	100cs54004-972m	100cs54004-998m
100cs54004g-1045m	100CS54004G-1110M	100cs54004g-1180m	100CS54004G-1190M
100cs54004g-1195m	100CS54004g-1200m	100CS54004G-1240M	100cs54004g-1250m
100cs54004g-1275m	100cs54004g-1285m	100CS54004G-1290M	100CS54004G-1300M
100cs54004g-1335m	100CS54004G-1355M	100CS54004g-1356m	100CS54004G-1360M
100CS54004G-1380M	100CS54004G-1390M	100CS54004G-1455M	100CS54004G-1465M
100CS54004G-1505M	100cs54004g-879m	100cs54004g-885m	100cs55001-730m
100cs55001-820m	100CS55001-825M	100CS55001G-1030M	100cs55002-390m
100CS55003-1040M	100cs55003-1045m	100CS55003-1070M	100CS55003-1110M
100cs55003-1195m	100cs55003-880m	100cs55003-885m	100CS55003-965M
100ds05001-520m	100ds05001-570m	100ds05001-580m	100ds05001-591m
100ds05001-600m	100ds05001-645m	100ds05001-700m	100ds05001-710m
100ds05001-740m	100ds05001-750m	100ds05001-855m	100ds05001-940m
100ds05003-1020m	100ds05003-1040m	100ds05003-1165m	100ds05003-1181m
100ds05003-1441m	100ds05003-1555m	100ds05003-900m	100ds05003-925m
100ds05003-941m	100ds05003-950m	100ds05003-960m	100ds05003-971m
100ds55002-1180m	100ds55002-531m	100DS55002-601M	100ds55002-634m
100DS55002-661m	100ds55002-705m	100ds55002-712m	100DS55002-721M
100ds55002-750m	100DS55002-801M	100ds55002-821m	100ds55002-861m
100ds55002g-1060m	100DS55002g-520m	100DS55002G-550M	100DS55002G-635M
100ds55002g-695m	100DS55002g-810m	100DS55002g-822m	100DS55002g-851m
100ds55002g-940m	100ds55002g-950m	100DS55006-420M	100DS55006-455M
100ds55006-480m	100ds55007-1001m	100ds55007-1035m	100DS55007-1045M
100ds55007-1071m	100DS55007-1095M	100ds55007-1101m	100ds55007-1111m
100ds55007-1130mm	100DS55007-1141M	100ds55007-1165m	100DS55007-881M
100DS55007-900M	100ds55007-975m	100ds55007-976m	100ds55007-985m
100ds55007-995m	100DS55007G-1000M	100ds55007g-1008m	100DS55007G-1040M
100ds55007g-1070m	100DS55007g-1125m	100ds55007g-1130m	100ds55007g-870m
100DS55007G-880M	100ds55007g-890m	100DS55007g-902m	100DS55007g-910m
100ds55007g-970m	100DS55007g-980m	-	

Driveshafts subject to this notice can experience a separation. In that event, the driveshaft may separate from the vehicle, which could cause a loss of power, and increase the risk of a crash without prior warning.

Given this potential issue, Dana is voluntarily recalling the subject driveshaft units. At no charge to you, Dana will replace all driveshafts that are subject to this notice. Dana can begin offering the recall remedy immediately in limited quantities.

It will take approximately 1 hour to replace the driveshaft.

Please bring your vehicle to a dealership service center near you to complete the repair.

Should you have any questions, please call 1-877-777-5360. Please also contact Dana at this number if you have previously incurred costs to repair or replace your recalled driveshaft because it separated from your vehicle, as you may be eligible for reimbursement. In the event you believe we

have failed or are unable to provide the offered remedy without charge to you within sixty (60) days after you seek a recall remedy, you may so notify the Secretary of Transportation at the following address: 1200 New Jersey Avenue, SE, Washington, DC 20590, or phone NHTSA's Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153; or go to <u>http://www.safercar.gov</u>).

We regret this inconvenience. We at Dana are committed to the highest standards of safety and product quality, and our interest is in your safety and satisfaction with your equipment. Thank you.

Sincerely,

## Attachment B

Dana Incorporated 3939 Technology Drive Maumee, OH 43537

Presort First Class US Postage PAID Dallas, TX Permit No. 919

## **SAFETY RECALL NOTICE**



John Smith 123 Street Rd Anywhere, OH 12345-1234

# Attachment C



## [<mark>DATE</mark>]

### SAFETY RECALL NOTICE ACTION REQUIRED

#### Re: Dana, Inc., NHTSA Recall # 23E-052

Dear Dealer:

Dana, Inc. ("Dana"), in conjunction with the National Highway Traffic Safety Administration ("NHTSA"), is conducting a voluntary safety recall of certain Dana-Spicer Driveshafts. The driveshafts subject to this notice were manufactured between August 5-10, 2022, and September 8-14, 2022, and with the part numbers below. The defect may not exist in each such driveshaft.

100CS54001-1235M	100cs54001-1415m	100cs54001-515m	100cs54001-561m
100cs54001-660m	100cs54001-665m	100CS54001-685M	100CS54001-690M
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100cs54004g-1335m	100CS54004G-1355M	100CS54004g-1356m	100CS54004G-1360M
100CS54004G-1380M	100CS54004G-1390M	100CS54004G-1455M	100CS54004G-1465M

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100cs55001-820m	100CS55001-825M	100CS55001G-1030M	100cs55002-390m
100CS55003-1040M	100cs55003-1045m	100CS55003-1070M	100CS55003-1110M
100cs55003-1195m	100cs55003-880m	100cs55003-885m	100CS55003-965M
100ds05001-520m	100ds05001-570m	100ds05001-580m	100ds05001-591m
100ds05001-600m	100ds05001-645m	100ds05001-700m	100ds05001-710m
100ds05001-740m	100ds05001-750m	100ds05001-855m	100ds05001-940m
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100ds55006-480m	100ds55007-1001m	100ds55007-1035m	100DS55007-1045M
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100ds55007g-1070m	100DS55007g-1125m	100ds55007g-1130m	100ds55007g-870m
100DS55007G-880M	100ds55007g-890m	100DS55007g-902m	100DS55007g-910m
100ds55007g-970m	100DS55007g-980m		

Dana is conducting this recall to address the potential for certain driveshafts to experience a separation. In that event, the driveshaft may separate from the vehicle without warning, which could affect a vehicle operator's control of the vehicle.

Given this potential issue, Dana is voluntarily recalling the subject driveshafts. The recall remedy is immediately available in limited quantities. Owners of vehicles that contain the subject driveshafts will be asked to bring their vehicles to their chosen dealership service centers for a driveshaft replacement. If a vehicle is presented to you for repair under this recall, at no charge to the vehicle owner, you must replace the driveshaft, following standard repair procedures for a driveshaft replacement.

You should submit your costs for reimbursement through the standard claims processing system, indicating that "Recall" is the basis for the claim.

To discuss implementation of this recall, please contact 1-877-777-5360 as soon as possible.

Please note that it is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment covered by this notification until the issue described in this notice has been remedied. We regret this inconvenience. We at Dana are committed to the highest standards of safety and product quality, and our interest is in our customers' safety and satisfaction with their equipment. We look forward to working with you to enable this recall to be completed in a timely manner with minimal disruption to your customers. Thank you.

Sincerely,

Dana, Incorporated