



IMPORTANT SAFETY RECALL (Interim Notice)

This notice applies to your vehicle, VIN # LBB4W4CJ5P [REDACTED]

October 23rd, 2023
Harley-Davidson Recall No. 0183
NHTSA Recall No. 23V666

Dear Harley-Davidson® Motorcycle Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Harley-Davidson Motor Company, Inc. has decided that a defect which relates to motor vehicle safety exists in certain model year 2023 X350 RA (Riding Academy) motorcycles. We are notifying you because our records indicate that you may own one of these motorcycles.

What is the Issue?

The fuel sensor on your motorcycle may leak. A fuel leak in the presence of an ignition source may lead to a fire.

What Should You Do?

Remedy parts for this condition are not yet available, but are expected to start shipping to dealers during December 2023. We are diligently working with our supply chain to obtain the necessary repair kit parts, and we will notify you again by mail when the parts are available. Dealers will be reimbursed for the repair which should take less than one hour.

IMPORTANT: If you choose to operate the motorcycle before this safety recall repair has been completed, we recommend that you inspect the underside of the fuel tank to ensure no active fuel leak is present.

If you have sold your motorcycle and have an address for the current owner, it is important that you forward this notice to the new owner. Alternatively, you may contact us at the Harley-Davidson phone numbers listed below and provide us with the new contact information so that we may notify the new owner of this recall.

What If You Have Additional Questions or Concerns?

For more information regarding eligibility, or if you are unable to perform the required service to your satisfaction, please contact Harley-Davidson Motor Company, Inc. for immediate assistance at 1-800-258-2464.

If you are unable to obtain a remedy for the defect without charge in a reasonable time, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of personal safety and satisfaction with our products. Thank you for your cooperation.

Sincerely,

Harley-Davidson Motor Company, Inc.
Recall 0183