



Customer Service Department
Kenworth Truck Company
P.O. Box 1000
Kirkland, Washington 98083-1000

IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
With Federal Law



FIRST-CLASS MAIL
US POSTAGE
PAID
SEATTLE, WA
PERMIT NO. 2389

IMPORTANT SAFETY RECALL
Interim Notification



RECALL NOTICE

Subject: Safety Recall 23KWJ: T280/T380/T480 Delayed Trailer Brake Release

November 8, 2023

IMPORTANT SAFETY RECALL Interim Notification

This notice applies to your vehicle: VIN: [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Subject: Safety Recall 23KWJ: T280/T380/T480 Delayed Trailer Brake Release
NHTSA Recall number 23V-661



Dear Kenworth Customer,

Kenworth Truck Company has decided that certain model year 2020-2024 T280/T380/T480 vehicles manufactured from 11/13/2019 through 09/08/2023 fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 121, "Air Brake Systems."

The timing of the trailer brake release may be delayed which can create instability to the trailer and increase the risk of a crash. Truck and Trailer brake application timing is not affected, nor is truck brake performance affected.

Kenworth Truck Company has initiated a recall to remedy the defect. At this time, repair parts and procedures are not yet available. You will be notified when the repair parts and procedures become available and you may schedule an appointment with a dealer to obtain the repair.

The problem is...	The timing of the trailer brake release may be delayed.
What your dealer will do...	Dealers will apply the approved repair when available.
What you must do ...	When parts and procedures are available, contact your Kenworth Dealer to schedule an appointment for repair.

If you require further information about this Safety Recall, reimbursement of a pre-notification remedy associated with this recall or experience any difficulty in making arrangements for this repair, please contact Kenworth Customer Service provide your name, your dealer's city and state, your phone number, your email address (optional), the last 8 digits of your VIN, the bulletin number, and your question using one of the following:

Email: Kenworth.Campaigns@paccar.com with the bulletin number in the subject line.

or

Mail: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Customer Service Department.

or

Phone: 425-828-5888.

If you conclude that Kenworth Truck Company has not enabled you to remedy this noncompliance in reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Thank you,

Annick Hollingsworth
Director of Service Platforms
Kenworth Truck Company