



IMPORTANT SAFETY RECALL

****INTERIM RECALL NOTICE****

NHTSA Safety Recall 23V-627

THIS NOTICE APPLIES TO YOUR VEHICLE.

**RE: BODY SERIAL
CHASSIS SERIAL**

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Winnebago Motorhomes has decided that a defect related to motor vehicle safety exists on certain 2017 – 2024 Travato Motorhomes. Our records indicate that you have purchased a vehicle with the serial number which appears above. These motor homes were manufactured, September 06, 2016 through August 31, 2023.

The retractable awnings are extending unintentionally while the motorhome is in motion. An awning that extends unintentionally while the motorhome is in motion could present a road hazard, which can increase the risk of a crash.

INTERIM NOTICE

Recently, Winnebago informed the National Highway Traffic Safety Administration (NHTSA) that a Safety Recall will be conducted on certain Winnebago Travato models equipped with an awning from Carefree of Colorado. We are actively working with Carefree of Colorado on validating the final remedy for this recall.

This interim recall notice is to inform you of an upcoming recall to correct the issue identified above. At this time, do not use your awning. We are currently working to define the remedy. You will receive a second notification when the remedy is available.

WHAT WE WILL DO

Winnebago Motorhomes will coordinate modification of wire circuits and add a motor support wedge. This will be at no charge to you.



WHAT YOU SHOULD DO

No action is required at this time. If you have any questions regarding this notice, we recommend you contact Winnebago Motorhomes, Attn.: Customer Care at (641) 585-6939 or (800) 537-1885. If you are still unable to obtain such service without charge to you and within a reasonable time, you may contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 [TTY: (800) 424-9153] or go to <http://www.safercar.gov>.

IF YOU HAVE PREVIOUSLY PAID FOR THIS REPAIR

If you have paid to remedy this issue, you may be eligible for a refund. To obtain information on a refund, contact Winnebago Customer Care by email at customercare@wgo.net or write us at Customer Care Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at (641) 585-6939 or (800) 537-1885.

IF YOU HAVE CHANGED ADDRESS OR SOLD THE VEHICLE

If you have changed address, sold, or traded your vehicle, please let us know by contacting Winnebago Customer Care by email at customercare@wgo.net or in writing at Customer Care Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at (641) 585-6939 or (800) 537-1885.

Presentation of this letter to the service center will assist in making the necessary correction to your vehicle in the shortest possible time.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products. This letter does not constitute an acknowledgement of legal liability.

Winnebago Motorhomes
Forest City, Iowa 50436

Enclosure