



A **PACCAR** COMPANY

Customer Service Department
Kenworth Truck Company
P.O. Box 1000
Kirkland, Washington 98083-1000

IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
With Federal Law



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IMPORTANT SAFETY RECALL

Interim Notification



Subject: Safety Recall 23KWG: K270/K370 Dana Driveline Welds



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RECALL NOTICE

October 6, 2023

IMPORTANT SAFETY RECALL

Interim Notification

This notice applies to your vehicle: VIN: [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Subject: Safety Recall 23KWG: K270/K370 Dana Driveline Welds



Dear Kenworth Customer,

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety exists in certain model year 2023 Kenworth K270/K370 vehicles manufactured from 08/29/22 through 10/05/22 equipped with Dana SPL100 drivelines with suspect driveline serial numbers.

On certain Kenworth K270/K370 chassis equipped with Dana SPL100 drivelines, the driveline tube seam weld may separate or tear under certain stress loads, resulting in driveline separation and sudden loss of drive power. A sudden loss of drive power may increase the risk of a crash.

The purpose of this letter is to notify you that Kenworth has initiated a recall campaign to remedy the defect. **At this time, replacement parts are not yet available from the component supplier.** You will be notified when the repair parts become available and you may schedule an appointment with a dealer to obtain the repair.

<i>The problem is...</i>	The driveline tube seam weld may separate or tear under certain stress loads, resulting in driveline separation and sudden loss of drive power.
<i>What your dealer will do...</i>	Dealers will replace the affected driveline with corrected parts.
<i>What you must do ...</i>	When parts are available, contact your Kenworth Dealer to schedule an appointment for repair.

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall or experience any difficulty in making arrangements for this repair, please contact Kenworth Customer Service using one of the following:

Email: Kenworth.Campaigns@paccar.com with the bulletin number in the subject line
or

Mail: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Customer Service Department
or

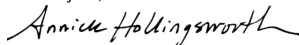
Phone: 425-828-5888. In your message, provide a call back number, the last 8 digits of the VIN, and the PSB number.

You may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>, if you believe that the manufacturer or dealer failed or was unable to remedy the defect without charge within a reasonable time following the earliest date upon which replacement parts become available.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Thank you,



Annick Hollingsworth
Director of Service Platforms
Kenworth Truck Company