



This Notice applies to your vehicle, see enclosed "Notice of Vehicle Recall"

**IMPORTANT SAFETY RECALL SC0448
NHTSA RECALL # 23V-600 INTERIM**

DEAR MACK TRUCK OWNER:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Mack Trucks, Inc. has decided that a defect which relates to motor vehicle safety exists in certain 2015 to 2023 Mack GU and GR model vehicles manufactured September 1, 2014 through September 22, 2022.

This is an interim letter since the Repair parts and remedy procedures are not available and being developed at this time. The purpose of this letter is to explain what the recall is about and to keep you informed of Mack's implementation plan. We are currently working to secure parts to implement the Safety Recall remedy. We will send you another notification when the remedy is available.

SAFETY DEFECT:

Certain GU and GR vehicles are non-compliant with the updates to Federal Motor Vehicle Safety Standard (FMVSS) number 108, "Lamps, Reflective Devices, and Associated Equipment."

SAFETY RISK:

The turn signal visibility may not alert other drivers to a turning vehicle, increasing the risk of a crash.

WHAT SHOULD YOU DO IN THE INTERIM:

We appreciate your patience while we work to secure parts for the recall.

PRECAUTIONS YOU CAN TAKE:

There are no precautions you can take other than having your vehicle repaired by a Mack service center. Additional front turn signal lighting will be added to comply with to FMVSS108, 6.4.3, turn signal visibility at no cost to you.

TIME REQUIRED FOR THE REPAIR:

The time required to inspect and/or repair your vehicle is approximately 3 hours.

WHAT YOU SHOULD DO:

Repair parts and remedy procedures are being developed at this time. A second notice will be mailed to you once remedy and parts become available.

**NOTICE REGARDING
LEASED VEHICLES:**

If you are a Lessor of vehicles subject to this Notice, you have an obligation under Federal Law to provide a copy of this Notice to all Lessees within 10 days of your receipt of this Notice. Further, you must maintain a record, which identifies the Lessee(s) to whom you send a copy of this letter, the date you send this letter, and the Vehicle Identification Number(s) of the vehicle(s) that you have leased to that lessee. For purposes of this Notice, the term Lessor means: a person or entity that is the owner, as reflected on the vehicle's title, of any five or more leased vehicles (as defined in CFR Section 577.4), as of the date of notification by the manufacturer of the existence of a safety-related defect or non-compliance with a Federal Motor Vehicle Safety Standard in one or more of the leased motor vehicles.

**ASSISTANCE/
COMPLAINTS:**

If your vehicle has not been repaired within a reasonable time after delivering it to a Mack Parts and Service Center, please contact:

Mack Trucks, Inc.
North American Certification and Compliance
P.O. Box 26115
Greensboro, NC 27402-6115
vtna.regulatoryaffairs@volvo.com

You may also submit complaints to the Administrator of the National Highway Traffic Safety Administration (1200 New Jersey Avenue, S.E., Washington DC 20590 or call the toll-free Auto Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov> if you believe that Mack has failed to remedy the defect without charge, or has failed to remedy the vehicle within 60 days of the owners first tender to obtain repair following the earliest time that parts are available.

**PRE NOTIFICATION
REMEDIES:**

If you have previously paid for repairs as a result of this issue, you may be entitled to recovery of those expenses.

Submit copies of all documentation supporting your claim according to the rules specified in the "General Plan for Reimbursement of Pre-notification Remedies" provided in this mailing.

We regret any inconvenience this may cause to your operation, but hope you will appreciate our sincere efforts to demonstrate Mack's commitment to provide our customers with the best possible product.

MACK TRUCKS, INC.