

IMPORTANT SAFETY RECALL
PROGRAMA DE SEGURIDAD IMPORTANTE

- Your MY 2020 Nissan Sentra vehicle is subject to an open Safety Recall.
- **If the steering wheel is off-center and/or you experience vibration, please contact your local Nissan dealer for immediate inspection and instructions on how to transport your vehicle to the dealership.**
- If you do not have an off center steering wheel or do not experience vibration, the remedy for this recall is now anticipated to be available in Fall 2024. When the remedy is available, Nissan will send you a letter asking you to bring your vehicle to a Nissan dealer for repair, free of charge.

Second Interim OWNER NOTIFICATION

NHTSA Recall 23V-581

Segunda NOTIFICACIÓN PROVISIONAL AL PROPIETARIO NHTSA Recall 21V-461

This notice applies to your vehicle, [VIN].

Dear Nissan Sentra Owner:

This second interim notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in certain 2020 Model Year Nissan Sentra vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN above and on the inside of this notice.

Our records indicate that your Sentra vehicle was recalled and inspected for this issue under NHTSA Recall 21V-461; and was determined to require a tie rod replacement at that time. However, Nissan has developed a more robust tie rod and your current one requires replacement.

Reason for Recall

Motivo del Retiro

Certain 2020-2022 Sentra vehicles may be equipped with a tie rod that may have insufficient strength in specific real-life situations, like hitting a pothole or a curb. If a tie rod bends, this condition may impair your ability to steer the vehicle. You may notice the steering wheel may be off-center and/or experience vibration. If the tie rod breaks, it can lead to a loss of steering control and increase the risk of a crash.

What Nissan Will Do

Qué Hará Nissan

Nissan is continuing to prepare parts to remedy your vehicle. The remedy for this recall is now anticipated to be available in Fall 2024. When the final remedy is available, Nissan will send you a third letter asking you to bring your vehicle to a Nissan dealer for repair, which will be free of charge for parts and labor.

What You Should Do

Qué Debes Hacer

If you notice your steering wheel is off-center and/or you experience vibration, please contact your local Nissan dealer for immediate inspection and instructions on how to transport your vehicle to the dealership. If the inspection deems a remedy is needed, the dealer will replace both the left-hand and right-hand tie rods. This service, which is conducted at no charge to you for parts and labor, could take up to two and one half (2.5) hours to complete, or alternative transportation may be available.

Si nota que su volante está descentrado y/o experimenta vibraciones, comuníquese con su concesionario Nissan local para una inspección inmediata e instrucciones sobre cómo transportar su vehículo al concesionario. Si la inspección considera que se necesita una solución, el distribuidor reemplazará los tirantes izquierdo y derecho. Este servicio, que se realiza sin costo alguno para usted por piezas y mano de obra, podría tardar hasta dos horas y media (2,5) en completarse, o es posible que haya transporte alternativo disponible.



For more information about the recall, please visit <https://nna.secure.force.com/recall?camp=R23B3>.

Para obtener más información sobre el retiro (recall), visite <https://nna.secure.force.com/recall?camp=R23B3>.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-867-7669.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.



If you have paid previously to have your tie rod replaced because your steering wheel was off-center or you experienced vibration, you may be eligible for reimbursement of the related expense. For more information or to submit a request, please visit <https://nissanassist.com>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you have moved or no longer own this vehicle, please fill out the enclosed change of information card.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Nissan y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.