

10/11/23

[Customer]
[Company]
[Address]
[City, State, ZIP]

IMPORTANT SAFETY RECALL

This notice applies to your vehicle(s):

[1N9APB1A3N2393XXX]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nikola Corporation has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2022-2023 Tre BEV trucks manufactured from 11/5/2021 to 12/21/2022.

This recall affects the Battery Pack in your truck which may have an electrical short, increasing the risk of a fire. To remedy this issue, Nikola is paying for the return of your truck to the factory for needed replacement of the battery pack at no charge to you. If you have not already returned your truck to Nikola, please contact Nikola's Customer Service Department at (888) 429-9216 to coordinate shipment. In the interim, please take the following actions to ensure the safety and efficiency of this process:

- Place the Main Battery Disconnect (MBD) switch into the "ON" position at all times to enable real-time vehicle monitoring and safety systems operation.
- Park trucks outside to allow for over-the-air updates and better connectivity with Nikola Fleet Command.
- Park trucks away from other vehicles and buildings for additional safety.

Nikola will replace the Battery Pack in your truck at no cost to you. Replacement is expected to take 60 days to complete once the parts are available. You will receive a second notification when the parts are available. Any lessor who receives this notification must forward a copy of this notice to the lessee within ten days.

Please contact Nikola's Customer Service Department at (888) 429-9216 or service@nikolamotor.com with any questions about this notice. You may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>, if you believe that Nikola has failed to or is unable to remedy the defect or noncompliance without charge and within a reasonable time. You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice.