



Hyundai Motor America  
P.O. Box 20839  
Fountain Valley, CA 92728-9937

NHTSA Recall Number: 23V-526  
Hyundai Recall Number: 246

## IMPORTANT SAFETY RECALL

### Transmission Electric Oil Pump

This notice applies to your [Model Year] Hyundai [Model] vehicle, VIN: XXXXXXXXXXXXXXXXXXXX

#### **This is an important Safety Recall.**

- We are currently preparing the remedy. **We will notify you when the remedy is available.**
- Due to fire risk, you are strongly advised to **park your vehicle outside and away from structures** until the recall remedy is completed
- To stay up to date about this Safety Recall or for more information, you can visit:

[www.hyundaiusa.com/campaign246](http://www.hyundaiusa.com/campaign246)

Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect, which relates to motor vehicle safety, exists in **certain 2023 model year Elantra and certain 2023 model year Kona vehicles**. Hyundai is initiating Safety Recall 246 to repair a condition involving the **transmission electric oil pump** on these vehicles in the U.S. Our records indicate that your vehicle is affected by this recall.

The purpose of this letter is to explain what the recall is about and to keep you informed of Hyundai's recall implementation plan. We are currently preparing to implement the Safety Recall remedy which, when available, will be performed at no charge to you. We will send you another notification when the remedy is available.

#### **What is the problem?**

The transmission electric oil pump for the Idle Stop & Go System ("ISG") in the subject vehicles might have been assembled with damaged printed circuit boards ("PCB"), which can lead to heat damage to the electric oil pump circuit board, connector, and wiring harness. The heat damage at the pump increases the risk of a vehicle fire in addition to a Controller Area Network ("CAN") communication disruption for multiple onboard controllers. The electrical heat damage within the electric oil pump assembly increases the risk of a vehicle fire.

#### **What should you do in the interim?**

**Owners are advised to park their vehicles outside and away from structures until the recall remedy is completed.**

We appreciate your patience. Hyundai is currently preparing to implement the recall remedy to inspect and replace the electric oil pump controller, if necessary. You will receive a second notification letter when the remedy is available. In the interim, if you experience illumination of malfunction indicator light and/or other system dash warning lights, you should seek service at your Hyundai dealer as soon as possible. If you have further questions regarding this recall or notice, you can reach out to Hyundai Motor America by calling **1-855-371-9460**. For updated information regarding this recall, please visit:

[www.hyundaiusa.com/campaign246](http://www.hyundaiusa.com/campaign246)

#### **Additional information**

If you believe that the dealer or Hyundai has failed or is unable to remedy the defect without charge, or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

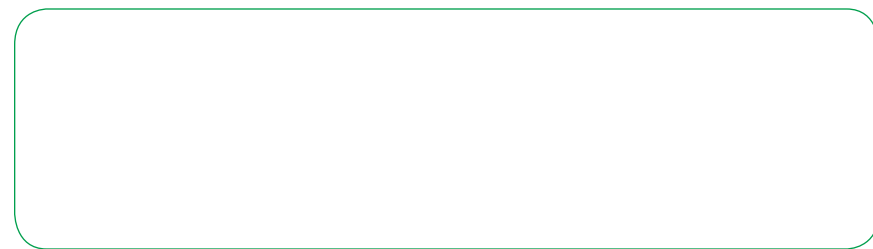
Thank you for your attention to this important safety matter. We apologize for any inconvenience this may have caused you.

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## IMPORTANT SAFETY RECALL

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

### **Do you want to learn more about this Safety Recall?**

To learn more about this Safety Recall, including remedy repair status and other commonly asked questions, please visit:

[www.hyundaiusa.com/campaign246](http://www.hyundaiusa.com/campaign246)

### **No longer own this vehicle?**

You received this notification because U.S. federal regulations require automotive manufacturers to notify last known owners of recalled vehicles based on current owner records. Our records are based primarily on state registration and title data, which indicate that you are the current owner.

If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner.