



ST Engineering Hackney Inc.
911 W. Fifth Street P.O. Box 880
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www.vthackney.com

IMPORTANT SAFETY RECALL

ST Engineering Hackney - Recall 23V492

SAF Holland – Recall 23E-045

July 20, 2023

Dear Kidron Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Safety Act.

SAF-HOLLAND has identified a defect, which relates to motor vehicle safety, exists in certain Tire Pilot Plus models sold to customers between 30NOV22 and 15JUN23. STE Hackney in abundance of caution is extending the risk period from 01SEP22 to 30JUN23.

Our records indicate that the following Kidron trailers were supplied to you by STE Hackney with a SAF- Holland during the risk period. Attached is the Vehicle identification number listing.

Description of Defect:

Trailers equipped with Tire Pilot Plus - Electronic Regulator Control Unit Assembly tire pressure regulation system (TPRS) may experience unintended loss of pressure of all 8 tires while traveling at speeds higher than 45 mph. This loss of pressure event occurs only on the Tire Pilot Plus - Electronic Regulator Control Unit Assembly that was launched by SAF-HOLLAND in late 2022.

Risk to motor vehicle safety:

Reduced vehicle control and/or stability. Risk of tire tread separation and debris on the road.

Actions you should take:

SAF-HOLLAND is currently developing a permanent remedy for this issue. In the meantime, as an interim step we require that trailers equipped with effected TPP systems, immediately disable the Tire Pilot Plus system, using the attached service bulletin (XL-AA20125SB-en-US Rev - · 2023-06-14).

Tire pressure will need to be monitored manually until the permanent correction is made.

Service repair kit SRK-951 (Part Number - 48100817) is available for this procedure and the parts within the kit are commercially available; the kit includes nine 1/4 NPT pipe plugs and eight valve stem caps.

Individual kits (PN#48100817) to disable the TPP system can be ordered through SAF-HOLLAND by contacting SAF-HOLLAND Customer Service @ 800.876.3929

Remedy for the defect:

The final corrective action will not be known until the root cause has been determined. As soon as SAF-HOLLAND determine the permanent remedy, STE Hackney will communicate this to you. SAF Holland will pay appropriate costs.



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If you have any questions, please contact Mihai Serban, Warranty Manager 330-857-6810 and/or mserban@kidron.com

If you do not own this vehicle:

Our records indicate you were the original purchaser of the vehicle identified on the enclosed card. If you do not own this vehicle, please fill out the **Authorization for Recall Service card** and return to STE Hackney so you will not be contacted again regarding this recall.

If you need assistance:

If you believe that STE Hackney has failed to perform this repair within a reasonable amount of time, or the existing condition was not remedied without charge, please contact STE Hackney 800-763-0700.

You may also wish to submit a complaint to:

Administrator
National Highway Traffic Safety Administration,
1200 New Jersey Ave. S.E.
Washington, D.C., 20590

Or call the toll-free Vehicle Safety Hot-Line at 1-888-327-4236 (TTY:1-800-424-9152) or go to www.safercar.gov

Lessor Requirements:

Federal regulations require that any vehicle lessor receiving this Recall notice must forward a copy of this notice to the lessee within ten days.

Reimbursement Eligibility:

If you have previously paid for repairs as a result of this issue, you may be entitled to recovery of those expenses. Contact SAF Holland for details.

We request your prompt attention to the correction of this issue.

Sincerely,

Rosa Hernandez
Director of Quality Assurance
STE Hackney

Issue: Rev. 00 7/19/23

Attachments:

1. Vehicle identification number listing.
2. SAF Holland service bulletin XL-AA20125SB-en-US Rev - · 2023-06-14