## **GREAT DANE**

## **IMPORTANT SAFETY RECALL** NOTICE NHTSA Recall 23V-427

Date: August 28, 2023

<Customer> <Street> <City>

Attn: <Name>

This notice applies to your vehicle, VIN's: See Attached

Re: SAF – HOLLAND Tire Pilot Plus Recall

Dear <Name>:

This notice is sent to you in accordance with the National Traffic Motor Vehicle Safety Act.

Great Dane LLC has decided that an SAF-HOLLAND defect, which relates to motor vehicle safety, exists in certain model year 2022 and 2023 Model Great Dane Champion and Everest semi-trailers manufactured in our Kewanee IL, Wayne NE, Elysburg PA and Statesboro GA facilities, where a supplier assembled electronic regulator control unit was installed.

Trailers equipped with SAF-HOLLAND's Tire Pilot Plus (TPP) – Electronic Regulator Control Unit Assembly tire pressure regulation system may experience unintended loss of pressure of all 8 tires while traveling at speeds higher than 45 MPH, increasing the risk of a crash.

SAF-HOLLAND is currently developing a permanent remedy for this issue. In the meantime, as an interim step, SAF-HOLLAND requires that fleets operating trailers equipped with effected TPP systems disable the system and for fleets to manage tire pressure manually. Please see attached Recall Notice from SAF-HOLLAND for more information and for Tire Pilot Plus inspection and disable process.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Great Dane Customer Service at (877) 369-3493.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you conclude that Great Dane LLC has not enabled you to remedy this condition without charge and/or in a reasonable time, a complaint may be submitted to the:



Administrator National Highway Traffic Safety Administration 1200 New Jersey Avenue SE Washington, DC 20590

-or-

Call the toll free Vehicle Safety Hotline: 1-888-327-4236; (TTY: 800-424-9153) or go to http://www.safercar.gov )

We regret any inconvenience that this situation may have caused. Great Dane LLC wants to assure you that we are concerned for customer safety and your continued satisfaction with our products.

Spincerely, Zion no

James M Brown Manager, Customer Service/Warranty

