

April 25, 2023

This notice applies to your vehicle:

WP0CA29804

URGENT SAFETY RECALL

This is an important Safety Recall. The remedy will be performed <u>FREE</u> OF CHARGE to you.

IMPORTANT SAFETY RECALL (Interim Notice)

2004-2005 Porsche Carrera GT Porsche Recall APA3 / NHTSA ID 23V 241

Dear :

This notice is sent to you in accordance with the <u>National Traffic and Motor Vehicle Safety Act</u>. Porsche has decided that a defect, which relates to motor vehicle safety, exists in certain 2004 to 2005 Model Year Porsche Carrera GT Vehicles.

What is the issue?

On affected vehicles there is a possibility that the spherical joints that connect the wishbone suspension on the front and rear axles in the affected Carrera GT cars may not meet Porsche's service life durability expectations. If these components are degraded, the joints could break without warning, affecting vehicle handling and increasing a risk of a crash.

What should you do?

Porsche recommends, out of an abundance of caution, to park your vehicle until the interim inspection can be carried out.

If you need assistance arranging storage or transporting your vehicle to the dealership for the inspection, please contact customer support as instructed below

To find your nearest authorized Porsche dealer, visit: https://www.porsche.com/usa/dealersearch/

What will Porsche do?

To help prevent this issue from occurring, Porsche is conducting a safety recall in two phases. In the first interim phase, your Porsche dealer will inspect the subject suspension components. If any abnormalities are detected, you will be advised not to drive the vehicle until the components can be replaced. If no abnormalities are detected, you can continue to drive the vehicle until the components can be replaced. In the second phase your Porsche dealer will replace the subject suspension components, free of charge.

This is an important Safety Recall.

This recall will be carried out at no expense to you. If you have previously paid to have this repair performed, you may be eligible for reimbursement. For more information, please contact customer support as instructed below.

What if you are not the owner or operator of this vehicle?

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten days of receipt. If you have changed your address or sold the vehicle, please contact customer support so we can update our records.

Can we assist you further?

If you require any assistance or have any questions, please call 1-800-PORSCHE or email customersupport@porsche.com.

You may also submit a complaint to the National Highway Traffic Safety Administration by calling the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or online https://www.nhtsa.gov/; or by writing to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590.

We apologize for any inconvenience this matter may cause you. We are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Very truly yours,
Porsche Cars North America, Inc.