TOYOTA

This notice applies to your vehicle: [VIN]

INTERIM NOTICE

We are currently preparing the remedy. We will notify you again when the remedy is available.

IMPORTANT SAFETY RECALL (Interim Notice)

Certain 2022 and 2023 Model Year Tundra Vehicles
Certain 2022 and 2023 Model Year Tundra HV Vehicles
Tonneau Cover May Come Off While Driving
NHTSA Recall No. [23V-142]

Dear (customer's First/Last name)

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect, which relates to motor vehicle safety, exists in certain 2022 and 2023 model year Tundra and 2022 and 2023 model year Tundra HV vehicles.

You received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner.

What is the condition?

Some of the subject vehicles may be equipped with an optional Toyota genuine truck bed accessory tonneau cover that can detach from the vehicle while driving. A tonneau cover that detaches from a vehicle could increase the risk of a crash or injury.

What should you do?

Please inspect your vehicle to confirm if it is equipped with the involved tonneau cover using the instructions below. If your vehicle is equipped with the involved tonneau cover, please remove the tonneau cover top and store it in a secure location. Scan the QR code in the letter below and check "Yes." If your vehicle is not equipped with the involved tonneau cover, please scan the QR code and check "No" on the website.

We appreciate your patience while we prepare the remedy. We will notify you again when the remedy is available. Your local Toyota dealer will be more than happy to answer any of your questions.

- ✓ To find a dealer near you, visit www.toyota.com/dealers.
- ✓ For more information on this and other Safety Recalls, including Frequently Asked Questions, visit www.toyota.com/recall. Input your full 17-digit Vehicle Identification Number (VIN) noted above to review information specific to your vehicle.
- ✓ If you require further assistance, you may contact the Toyota Brand Engagement Center at 1-888-270-9371 Monday through Friday, 8:00 am to 8:00 pm, Saturday 9:00 am to 7:00 pm Eastern Time.

What will Toyota do?

Toyota is currently preparing the remedy. Once the remedy is available, Toyota will notify you to schedule an appointment for the remedy to be performed at an authorized Toyota dealer **FREE OF CHARGE**.

This is an important Safety Recall

Please inspect your vehicle to confirm if it is equipped with the involved tonneau cover.

How can I determine if I have an affected tonneau cover?

- If your vehicle has a tonneau cover and has at least one of the following identification labels shown below, please remove the tonneau cover top, discontinue its use, and store in a safe location until further notice.
- If your vehicle <u>does not have</u> a tonneau cover or the tonneau cover does not have at least one of the following identification labels, then your vehicle is not affected at this time.

There are three ways to easily identify a Toyota Genuine Tonneau Cover.

Affected Tonneau Cover Identification for 2022-2023 Tundra and Tundra HV Vehicles

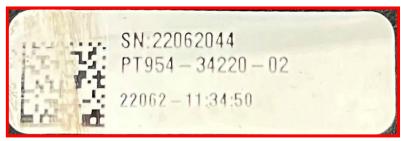
The affected tonneau cover has a Toyota decal on the top of the panel closest to the tailgate.





The affected tonneau cover has a decal underneath showing part number PT954-34220-02 or PT954-34221-02.





The affected tonneau cover has a decal underneath either tonneau cover rail showing part number PT954-34220-02 or PT954-34221-02.





- YES, I have the affected tonneau cover on my vehicle: Please remove the tonneau cover top (pictured above) from your vehicle and store it in a secure and safe location. We will contact you again when the remedy is available. We anticipate that the remedy can be available in a few months, but this timing is subject to change. We apologize for any inconvenience this may cause to you, but your safety and that of other motorists is a top priority.
 - **NO**, I do not have the affected tonneau cover on my vehicle: If you have determined your vehicle was not equipped with the involved tonneau cover, please scan the attached QR code and check "NO" for not equipped. Doing so will remove your vehicle's information from any future communications regarding this Safety Recall.



What if you are not the owner or operator of this vehicle?

If you are a vehicle lessor, Federal Law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you know the current owner or operator, please forward this letter to them.

If you would like to update your vehicle ownership or contact information, please visit https://www.toyota.com/owners.

If you believe that the dealer or Toyota has failed or is unable to remedy the defect within a reasonable time or without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to http://www.safercar.gov.

We have sent this notice in the interest of your continued satisfaction with our products. We sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,

Toyota Motor Sales, USA