



GENESIS MOTOR AMERICA, LLC
P.O. BOX 20850
FOUNTAIN VALLEY, CA 92728

NHTSA Recall Number: 23V-094
Genesis Motor America Recall Number: 012G

IMPORTANT SAFETY RECALL

2023 Genesis GV60
Seat Belt Pretensioner

This is an Important Safety Recall.

- We are currently preparing the remedy. **We will notify you when the remedy is ready.**
- Genesis Customer Care can help with any questions or concerns:
1-855-769-2064 or www.genesis.com/recall

This notice applies to your Genesis vehicle, VIN: XXXXXXXXXXXXXXXXXXXX

Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Genesis has decided that a defect, which relates to motor vehicle safety, exists in certain **2023 model year GV60 vehicles**. Genesis is initiating a safety recall to repair a condition involving the front seat belt pretensioners in these vehicles in the U.S. Your vehicle, with the VIN shown above is among the impacted vehicles.

The purpose of this letter is to explain what the recall is about and to keep you informed of Genesis' recall implementation plan. We are currently making preparations to implement the safety recall remedy which when available, will be performed at **no cost to you**. We will send you another notification when the remedy is available.

What is the problem?

The front seat belt pretensioners may deploy abnormally in the subject vehicles, causing the MGG (Micro Gas Generator) to detach from the assembly. An abnormal pyrotechnic pretensioner deployment could cause the pretensioner to explode, and project metal fragments into the vehicle occupant compartment, which may result in injury to vehicle occupants.

What should you do in the interim?

We appreciate your patience. Genesis is currently making preparations to implement the recall remedy to secure the seat belt pretensioners with a cap. You will receive a second notification letter when the remedy is available.

If you have other questions

If you have any questions or require further assistance, you may contact the Genesis Customer Care Center at **1-855-769-2064**. To stay updated on the repair remedy for this recall please visit: www.genesis.com/recall

You can easily connect to this web page by pointing your cell phone camera (or QR code reader) here ➔



Additional information

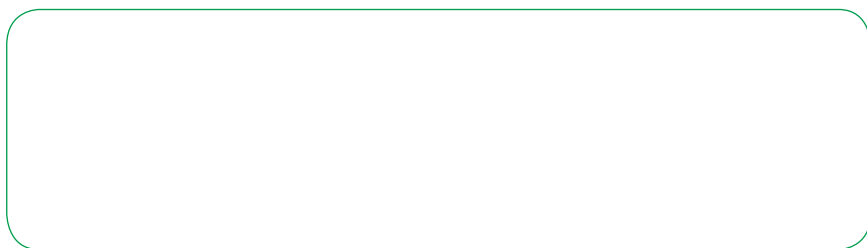
If you are not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to www.safercar.gov.

We urge your prompt attention to this important safety matter and sincerely regret any inconvenience this condition may have caused you.

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If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within ten days.

No longer own this vehicle?

You received this notification because U.S. federal regulations require automotive manufacturers to notify last known owners of recalled vehicles based on current owner records. Our records are based primarily on state registration and title data, which indicate that you are the current owner.

If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner.