



PETERBILT MOTORS COMPANY
 A **PACCAR** COMPANY
 1700 WOODBROOK STREET
 DENTON, TEXAS 76205-7864
 940-591-4000

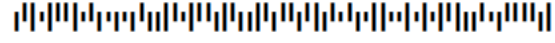
IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
 With Federal Law



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-23PBB

SAFETY RECALL NOTICE

Safety Recall Notice: 23PBB

IMPORTANT SAFETY RECALL

Interim Notification

Subject: Safety Recall: 23PBB - Bendix 2.1m Medium Duty Brake Pedal Plunger
NHTSA: 23V087
EXPIRATION DATE: NONE
This notice applies to your vehicle. Your VIN(s) can be found on the bottom or back of this page.

Dear Peterbilt Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Peterbilt has decided that a defect which relates to motor vehicle safety exists in certain 2020 through 2023 Model Year 536, 537, and 548 chassis built from 6/16/2020 through 1/25/2023 and equipped with Bendix air brakes. The brake pedal plunger which connects the brake pedal to the brake valve may dislodge after the pedal is fully depressed, and rapidly released (side slip foot brake release).

If the plunger in the brake pedal assembly dislodges the driver may be unable to apply the service brakes, which may increase the risk of a crash. The risk of the brake plunger dislodging may be reduced by slowly releasing the service brakes and not allowing the pedal to release rapidly.

What is the problem?	The plunger dislodging in the brake pedal assembly may result in the driver being unable to apply the service brakes.
What will your dealer do?	When the repair procedure and parts are available, your dealer will replace the necessary parts per the decided repair procedure.
What should you do?	There is no action required on your part at this time. You will receive a letter notifying you when the repair procedure and parts are available.

Peterbilt Motors Company has initiated this recall to remedy the issue with no charge to you. **Currently, the repair procedure is unavailable to correct this condition.** However, Peterbilt is required to notify customers of the existence of the identified safety defect. **You will be notified by mail when the repair procedure and parts become available.**

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall, or experience any difficulty in making arrangements for this repair, please contact: Peterbilt Motors Company, 1700 Woodbrook St, Denton, TX 76205, Attn: Customer Experience Department.

If you conclude that Peterbilt has not enabled you to remedy this defect in a reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner. Please send all known ownership and address changes to PBDiv.Warranty.Docs@paccar.com.

We apologize for any inconvenience this preventive procedure may cause and thank you for your participation in helping Peterbilt provide the highest levels of customer satisfaction and service expertise. We value your business and appreciate your ongoing loyalty to Peterbilt and its dealer network. Industry-leading quality, performance and reliability are hallmarks of Peterbilt products, and we thank you for making Peterbilt your truck of choice.

Sincerely,



Michelle Ponsonby
Director of Customer Experience
Peterbilt Motors Company

Scan this QR code to open the
Peterbilt Dealer Locator.



Our records indicate that these vehicles are affected by 23PBB and are owned by [REDACTED]

[REDACTED]