

compliance

From: compliance
Sent: Friday, January 16, 2026 1:51 PM
To: [REDACTED]
Subject: Open Safety Recalls Affecting Your RV



January 16, 2026

3C6MRVUG6 [REDACTED] 23V-325

Good afternoon!

According to our records, your recreational vehicle is involved in an Onan Generator recall. It is imperative that you contact your nearest Cummins certified repair facility and schedule an appointment to inspect and, as necessary, replace the fuel hose and clamp. The remedy will be free of charge and will take approximately 1.7 hours to complete.

Please mention the VIN of your vehicle which is listed at the top of this email for your convenience. Also, you may be asked for the serial number of the generator.

Your safety is of the utmost concern to us. You may have already received a letter from us notifying you of the recall(s) that affect your vehicle. We are following up by email in order to remind you that the recall remedy has not been performed.

If you have any questions regarding this recall, you should contact Customer Service at 800-283-8267. You can also send an email to service@jayco.com.

If you need assistance locating your nearest Cummins certified repair facility, please point your web browser to <https://www.cummins.com/sales-and-service> or you can call 1-800-CUMMINS. Reference Cummins 23E-030.

Thank you for your attention to this very important matter. Have a wonderful day!