



WARRANTY BULLETIN SAFETY CAMPAIGN

⚠️WARNING: All involved customers must be notified, all involved units must be corrected as per instruction herein.

Campaign no.: 2023-0013

December 21, 2023 Subject: **Rearview Mirror Lenses May Dislodge - Decreased Visibility**

No. **2023-9**

IMPORTANT

What should you do?

- Do not sell or deliver any involved vehicle that you have in stock as federal law requires you to complete the recall service on these vehicles before retail delivery.
- Unregistered vehicles cannot be sold until the campaign is performed.
- Contact all of your customers who purchased an affected vehicle and inform them about this Safety Recall notice.

MODEL YEAR	MODEL	ADMISSIBLE UNITS
2023	Spyder F3 and F3-S	Go to BOSSWeb/Warranty/Campaign Monitoring to know the quantity of units in your inventory impacted by this campaign.

IMPORTANT

- When a vehicle comes in for service, always type the VIN in Knowledge Center to check for pending campaigns or alerts.
- When performing any work on a vehicle, it is good practice to connect it to BUDS2 to ensure that all needed updates are done.



PROBLEM

The rearview mirror lenses may dislodge from the housing. This can result in an increased risk of a crash due to the decreased visibility for the driver.

SOLUTION

Replace both rearview mirror assemblies.

REQUIRED PARTS

Order the parts through the regular channel.

DESCRIPTION	PART NUMBER	QTY
LH Rearview Mirror Assembly	705015049	1
RH Rearview Mirror Assembly	705015050	1

NOTE: Parts for the repair are not available yet. More information about the parts availability will be provided before the end of January 2024.

CORRECTIVE ACTION

INVENTORY VERIFICATION

NOTE: Discard all inventory rearview mirrors (P/N 705015049 and 705015050) ordered before December 21, 2023.

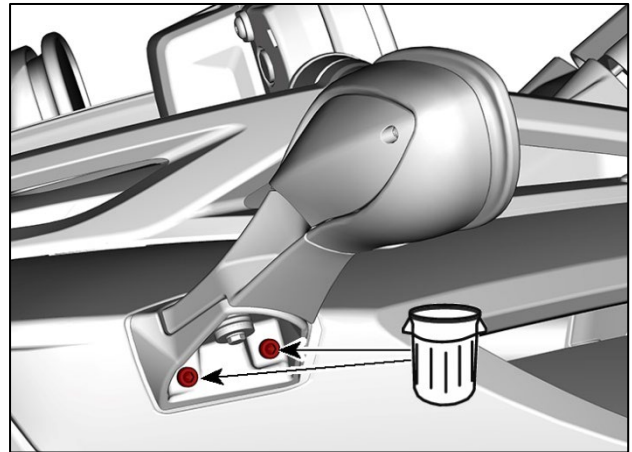
Provide clear photos to support your parts claims. See example below. Refer to *PARTS CLAIM* section at the end of this bulletin.



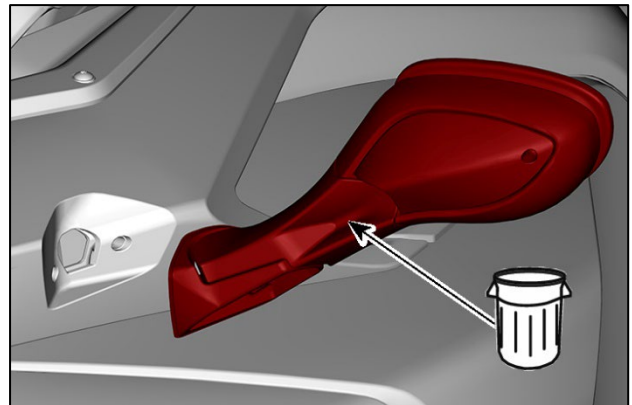
NOTE: The procedures are the same for LH and RH rearview mirrors.

REARVIEW MIRROR ASSEMBLY REMOVAL

1. Remove and discard the two retaining screws.



2. Discard the rearview mirror assembly.



3. Clean threads on vehicle.

REARVIEW MIRROR ASSEMBLY INSTALLATION

The installation is the reverse of the removal procedure.

TIGHTENING TORQUE	
Mirror assembly retaining screw	3.5 N•m ± 0.5 N•m (31 lbf•in ± 4 lbf•in)

WARRANTY

Submit a warranty claim using the following information.

For claiming procedure, refer to the **online DEALER/DISTRIBUTOR WARRANTY GUIDE**.

With BOSSWeb

Product Line	Roadster
Unit Model Year	2023
Campaign/Bulletin/Description	13 / 2023-9 / REARVIEW MIRROR MAY DISLODGE
<div style="background-color: #cccccc; padding: 5px; margin-bottom: 5px;">*Action</div> <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;"> Inspect <input type="checkbox"/> </div> <div style="text-align: center;"> Repair <input checked="" type="checkbox"/> </div> </div>	
Total Labor time paid	0.3 hour

With Warranty On Demand

CLAIM DETAILS	
Claim Type	Unit Campaign
Serial Number	Enter Serial Number
Warranty Campaign	Select 3WV-2023-0013 / REARVIEW MIRROR MAY DISLODGE / Bulletin 2023-9 from the drop-down list
Date of Repair	Repair date
Total Labor Time Paid	0.3 hour

PARTS CLAIM

With BOSSWeb

In BOSSWeb, under **Warranty** tab, select **Parts Claim**.

CLAIM DETAILS	FROM INVENTORY
Repair Order Number	Enter repair order number
Product Line	Roadster
Authorization Number	-
Part Type	From inventory
Serial Number	-
Purchase Date	-
Accessory Failure Date	Today's date
Repair Completion Date	Today's date
Nature of Defect	Mirror Assembly Disposal
Trouble Part Number	705015049, 705015050
System Code	11
Job Number The job number only becomes available when Dealer Installed is selected)	00
Trouble Code	X30
Part Required for Repair	705015049, 705015050
Labor Only	0.1 hour per mirror up to a max of 0.3 hour
Expiration Date	-

With Warranty On Demand

In BOSSWeb, under the **Warranty** tab, select **Warranty and Unit Management**.

Then click on **Claims**, click **New** and select **Part** in the claim type box.

CLAIM DETAILS	FROM INVENTORY
Claim Type	Select Part from drop-down
Part Number	705015049, 705015050
Installation Indicator	Over the counter
Serial Number	-
Unit Usage	N/A
Date of Purchase	Today's date
Work Order Creation Date	Today's date
Causal Part	705015049, 705015050
Product Line	THREE WHEEL VEHICLE
System Code	11
Symptom Comments	2023-9
Defect Comments	2023-9
Remedy Comments	2023-9
<i>Click</i>	Save
<i>Click</i>	Add a Replacement Part
Part Number	705015049, 705015050
Quantity	As Required
<i>Click</i>	Save
<i>Click</i>	Other Cost
<i>Click</i>	Add Other Cost
Cost Category Type	Extra Labor
Hours	0.1 hour per mirror up to a max of 0.3 hour
Comment	Mirror Assembly Disposal

NOTE: Attach the invoice you received from BRP for these parts.