

Safety Recall 23PBE: 536, 537, 548 Driveline Flange Fasteners

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Number

23PBE / 23V-504 / 2023-437

Supplier

Peterbilt Motors

Description

Model 536, 537, 548 Driveline Flange Fasteners

Date

8/7/2023

What's New

Safety Recall

Certain vehicles built with TX-8 transmissions with flange mounted yokes may not have a locking feature installed on fastener threads. This may allow the driveline fasteners to become loose, increasing the risk of a crash.

Introduction

A locking feature may not be installed on flange mounted yoke fasteners. This may allow the driveline fasteners to become loose, increasing the risk of a crash.

Driver may feel vibration while driving.

Situation

47 - (45 US / 2 Canada) Model year 2023-2024 536, 537, and 548 chassis built from 01/07/2022 through 05/04/2023 that have TX-8 transmissions with

Federal Law

It is a violation of Federal law for a dealer to sell or lease new vehicles covered by this recall until the defect or noncompliance has been corrected.

Warranty

There is no time or mileage limit for this recall.

Peterbilt will pay for parts at dealer net plus applicable mark-up and labor:

- **0.6 hours** to inspect and replace driveline flange fasteners. Use Quick Claim code **23PBEA**.
- If damage is found, file a separate, editable claim for repair or replacement of damaged part(s). Use code **23PBE**.
- For extraordinary circumstances please use code **23PBE**, add from “Recommended Repairs”, and then select the gear icon to edit Parts/Labor/Misc.
- File the claim within 14 days in accordance with warranty policy.

Take-Off Parts Disposition: N/A

PRWS CLAIM CODING			
Campaign Code:	23PBE	Campaign Type:	Safety Recall
Claim Category:	Truck	Repair Type:	Proactive
Customer Concern Code:	062	Causal Code:	28
Corrective Action Code:	12	Responsibility Code:	Camp
Failure Location:	024-001-003	Causal Part:	K169-158-12CA
Supplier	N/A	SRT Code:	B23-PB1

Code:			0.6 hours Inspection and replacement of driveline fasteners per bulletin procedure.
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Procedure

Please follow your dealership's safety procedures and precautions to ensure the vehicle can be safely repaired and maintained.

Please see attachment in Links section below for procedures on replacing the driveline flange fasteners.

Parts

The following parts are available through **PACCAR Parts**.

Part Number	Part Description	Quantity
K169-158-12CA	NUT-HEX METRIC M12X1.75	4
W34-1180	BOLT-SPECIAL, M12	4


The following parts must be sourced locally.

Part Number	Part Description	Quantity
Source Locally	Loctite 243 or equivalent	As Needed

Parts ordering procedure.

Email PACCAR Parts Campaigns and Recalls at PPDRenton.Campaigns.And.Recalls@PACCAR.com with the below information.

1. Subject line: Bulletin 23PBE.
2. Dealer Code:
3. Dealer PO:
4. VIN number AND Chassis number:
5. Carrier: UPSR (recommend UPSR due to urgency)

 NOTE
<ul style="list-style-type: none">• All submitted chassis number will be reviewed for association to recall 23PBE.• If chassis number is not associated with the 23PBE recall, no order will be placed.• Dealers will be notified of acceptance or rejection of order via email.

Links

[23PBE Repair Procedure](#)

[23PBE Chassis List](#)

[23PBE US Customer Letter](#)

[23PBE Canadian Customer Letter](#)

[23PBE Canadian French Customer Letter](#)