



SAFETY RECALL BULLETIN

NHTSA RECALL 23V372

AUTOCAR, LLC SAFETY RECALL DC-2302

January 2024

ATTENTION:

Service Managers / Parts Managers.

SUBJECT:

Autocar, LLC has determined that certain DC models may not have properly secured seat belt fasteners.

SAFETY RECALL INFORMATION:

This Recall Bulletin provides information regarding the vehicles affected, how to obtain parts and file a claim for reimbursement.

VEHICLES AFFECTED:

There are 373, 2020-2023 model year Legend (DC) chassis affected by this Safety Recall. These chassis were manufactured between August 20, 2019, and April 25, 2023, with non-sequential serial numbers in the range of 231616 through 245682. To determine if a vehicle is affected by this Recall, log in to the Solutions Warranty Portal at autocar.service-now.com/CSM. From the home page enter the last six digits of the VIN into the search field, select the full VIN from the results and the VIN profile will be displayed. Scroll to the bottom of the page and select Recalls/Service Programs tab and all applicable campaigns will be displayed, look for the Autocar Recall number above.

SERVICE RESPONSIBILITY:

Service sites must perform this Recall on affected vehicles at no charge to the owner regardless of vehicle mileage, age, or ownership. If a vehicle affected by this Recall is taken into or is currently in your vehicle inventory, or at your center for service, you must perform this Recall before the vehicle is sold or released to the owner.

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REQUIRED PARTS:

The appropriate parts kit will be determined by an Autocar Warranty professional, and the applicable Assembly Instructions will be made available.

TO OBTAIN PARTS:

DO NOT submit a Solutions ticket.

To obtain the appropriate service kit, log in to the Solutions and Warranty portal at autocar.service-now.com/CSM and select Request Recall / Service Program Parts and submit the request to the warranty team.

CLAIMS FOR REIMBURSEMENT:

Submit a claim for reimbursement in accordance with Autocar's Warranty Administration Manual with the following claim coding information.

CLAIM CODING INFORMATION:

Labor Operation Code Number	Time Allowance SRT	Description
88401-2-01	2.5 HR	Seat Belt Fasteners