

SAFETY RECALL NOTICE

VOLVO CAR USA LLC
PO Box 3757, Highland Park, MI 48203-9984

PRESORT
FIRST-CLASS
U.S. POSTAGE
PAID
VOLVO CAR



1

Volvo A. Owner
13245 Main St.
Any City, US 12345-6789



RECALL 23V-827

June 24, 2024

YOUR VEHICLE HAS AN URGENT SAFETY RECALL

Dear Volvo Owner,

The National Safety Council, America's leading nonprofit safety advocate, understands from Volvo that a defect which relates to motor vehicle safety exists in certain model year 2015-2024 XC90 vehicles. We encourage you to verify that information by entering your VIN (Vehicle Identification Number) into our recall database at checktoprotect.org.

Volvo car investigations have identified that the second-row seatbelt buckles, and lower anchor bolts may have not been tightened properly. As a result, an improperly tightened seatbelt buckle may not restrain an occupant as intended, increasing their risk of injury during a crash.

The corrective action is to inspect the bolt torque on the seatbelt buckles and anchor bolts located on the second-row seats, ensuring that all bolts are tightened to specification, **free of charge**.

We understand that your vehicle has not been repaired yet. It doesn't matter where you bought your vehicle or where you normally get it serviced: any authorized Volvo retailer will fix your safety recall for [free](#). Please contact the Volvo Customer Care Center at 1-800-458-1552, 24 hours a day, 7 days a week for more information or to schedule a [free](#) recall repair.

If you own or regularly drive any other vehicles, we encourage you to visit checktoprotect.org to ensure those vehicles are not also affected by a safety recall. Learn more about NSC and get safe driving tips at nsc.org/SafeRoads.

You can also check for vehicle safety recalls by entering your VIN at <https://www.volvocars.com/us/l/recall/> or [NHTSA.gov/recalls](https://www.nhtsa.gov/recalls).

Sincerely,

Mark Chung
Executive Vice President
Roadway Practice Area
National Safety Council

The National Safety Council is America's leading nonprofit safety advocate – and has been for over 100 years. As a mission-based organization, we work to eliminate the leading causes of death and injury so people can live their fullest lives. Our Check to Protect public awareness campaign encourages drivers to check the recall status of their vehicle and have open recalls fixed immediately. You can enter your VIN or license plate number at checktoprotect.org for a full report of your vehicle's recall status.

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