



201 14<sup>th</sup> Street  
Middlebury, IN 46540

**NHTSA Safety Recall 23V-745**

«RETAILNAME»  
«RETAILSTREET»  
«RETAILCITY» «RETAILSTATE» «RETAILZIPCODE»

## **IMPORTANT SAFETY RECALL**

**THIS NOTICE APPLIES TO YOUR VEHICLE.**

**«ModelYear» Winnebago «Series» «Model» VIN «VINNumber»**

This is a reminder that your Winnebago has an open safety recall. If this recall does not apply or has already been completed, please email [retailwoi@wgo.net](mailto:retailwoi@wgo.net).

<Month Day, Year>

Dear Winnebago Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Winnebago Towables has decided that a defect which relates to motor vehicle safety exists on certain 2017 and 2018 Winnebago Micro Minnie models. These vehicles were manufactured May 11, 2017 through February 26, 2018.

### **REASON FOR THIS RECALL**

On certain Micro Minnie models, the murphy bed can raise unintentionally if the button strap isn't used properly, and weight is added to the head of the bed. A bed that raises unintentionally could lead to a person becoming trapped in the front compartment area, increasing the risk of injury.

### **WHAT WE WILL DO**

On affected vehicles, Winnebago Towable dealers will replace the button strap with a new automatic latching mechanism kit. The time necessary to complete the repair will be approximately 30 minutes. Please allow additional time for the dealer to process your vehicle. **This will be done at no charge to you.**

### **WHAT YOU SHOULD DO**

Please contact your selling or nearest Winnebago Towable dealer immediately to schedule an appointment. To locate the nearest Winnebago Towable dealer, you can visit our website at [www.winnebago.com](http://www.winnebago.com) or call 574-825-5250. Winnebago Towable dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible.

Presentation of this letter to the service center will assist in making the necessary correction to your

vehicle more efficient.

Until the repair is completed, owners should take precautionary measures and ensure their button straps are securely snapped prior to adding weight to the murphy bed when it's in the down position.

If after having attempted to take advantage of this recall you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, we recommend you contact Winnebago Towables, Attn.: Customer Service at (574) 825-5250.

**IF YOU HAVE PREVIOUSLY PAID FOR THIS REPAIR**

If you have paid to remedy this issue, you may be eligible for a refund. To obtain information on a refund, contact Winnebago Customer Service by email at [retailwoi@wgo.net](mailto:retailwoi@wgo.net) or write us at Winnebago Customer Service, 201 14<sup>th</sup> Street, Middlebury, Indiana 46540 or by telephone at (574) 825-5250.

**IF YOU HAVE CHANGED ADDRESS OR SOLD THE VEHICLE**

If you have changed address, sold, or traded your vehicle, please let us know by contacting Winnebago Customer Service by email at [retailwoi@wgo.net](mailto:retailwoi@wgo.net) or in writing Winnebago Customer Service at, 201 14<sup>th</sup> Street, Middlebury, Indiana 46540 or by telephone at (574) 825-5250.

**If you are the lessor of this vehicle**, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you are still unable to obtain such service without charge to you and within a reasonable time, you may contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 [TTY: (800) 424-9153] or go to <http://www.safercar.gov>.

We apologize for any inconvenience this recall may cause; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

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Winnebago Towables  
Middlebury, Indiana 46540