



IMPORTANT SAFETY RECALL REMINDER
NHTSA ID # 23V-685 // HT Campaign # 801500

This notice applies to your Hyundai Translead Tri-Axle Chassis on BOM# [REDACTED] and [REDACTED] (48 units). VIN list attached.

March 8, 2024

Dear [REDACTED],

This letter serves as a reminder of the safety recall notice that was sent to you on October 19, 2023, regarding certain 20'/40' 12 Pin Tri-Axle chassis in your possession.

You were first notified of an important safety investigation on October 11, 2023, via email where Hyundai Translead ("HT") advised you that "the three cross braces that sit just above your chassis air tanks could potentially have incomplete welding. In the worst-case scenario, if the welds break it could cause the cross brace to fall off the unit and cause a road accident, or it could hit an air tank airline which in turn could potentially result in an unwanted brake lock / air issue." In that email, HT requested your support in pulling the affected units from service and allowing HT to retrofit the units as soon as possible to prevent potential damage or injury.

Following that email, on October 19, 2023, HT sent you an official recall notification, which again requested that you produce your units for retrofit and pull them from service. While you have produced a few of the affected units, on February 15, 2024, HT sent a list of 21 VINs that still require repairs and to be pulled from service. On that same day, you indicated that pulling the units from service and repairs would be done one by one. Since then, HT has continued to attempt repairs of the units and reimbursement of transportation charges but have not been provided an opportunity to do so.

Your safety is our primary concern. Please contact Hyundai Translead at 855-482-2739, or e-mail htcc@hyundaitranslead.com and reference Campaign #801500 or NHTSA ID #23V-685 as soon as possible to arrange the repair of these units for your continued safety. HT's quarterly NHTSA reports under 49 CFR. 573.7 will reflect the units that have been retrofit.

Sincerely,

Hyundai Translead