



**IMPORTANT SAFETY RECALL**  
**NHTSA ID # 23V-685 // HT Campaign # 801500**

This notice applies to your Hyundai Translead Tri-Axle Chassis on BOM# 30018477 (10 units). VIN list attached.

November 20<sup>th</sup>, 2023

Dear [REDACTED],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai Translead has decided that a defect which relates to motor vehicle safety exists in certain 2022-2024 CGN3-20/40 and CGNS-20/40 12-Pin extended chassis.

**Important!**

- Your Extendable Tri-Axle chassis falls within the recall population.
- Owners are advised not to drive their vehicles until the repair has been performed.
- Schedule an appointment with Hyundai Translead to have your unit retrofitted.

<b>Why is a technical service bulletin being conducted?</b>	Cross braces that sit just above your chassis air tanks could have incomplete welding. If the welds break, it could cause the cross brace to fall off of the unit, creating a road hazard or a cross brace could hit an air tank airline, causing an unintended brake lock / air issue. Both scenarios can increase the risk of a crash.
<b>What are we doing about the problem?</b>	Dealers will complete the repairs described below, free of charge. The repairs should take four hours to complete. <ol style="list-style-type: none"><li>1. If original weld was in place, we will add weld on top of the cross braces to the diagonal brace.</li><li>2. If original weld is missing or was applied to less than 50%, we will weld a bracket to the diagonal braces in addition to fixing the existing welds.</li></ol>
<b>What should you do?</b>	Please contact Hyundai Translead at 855-482-2739, or e-mail <a href="mailto:htcc@hyundaitranslead.com">htcc@hyundaitranslead.com</a> and reference Campaign # 801500 or NHTSA ID # 23V-685 at your earliest convenience to arrange an inspection, repair, or training, if required.
<b>What if I no longer own this trailer?</b>	Notify Hyundai Translead either by phone 855-482-2739, or e-mail <a href="mailto:htcc@hyundaitranslead.com">htcc@hyundaitranslead.com</a> to inform us you no longer own this

	vehicle. Please be sure to include your 17 digit VIN number in all correspondence.
<b>Who should you contact if you have further questions or concerns?</b>	Please contact a Hyundai Translead representative at 855-482-2739 or <a href="mailto:htcc@hyundaitranslead.com">htcc@hyundaitranslead.com</a> so we can address any question or concern.

If you have already repaired this unit as per our guideline, please forward your invoice to [htcc@hyundaitranslead.com](mailto:htcc@hyundaitranslead.com) making sure to specify the VIN number for reimbursement.

If after having attempted to take advantage of this safety recall and you believe you have not been able to have your units remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

We apologize for any inconvenience this safety recall may cause, however your safety is our primary concern.

Sincerely,

Hyundai Translead

**Wells Fargo**

<b>Material</b>		<b>Serial No.</b>
30018477		DEXG423138
30018477		DEXG423139
30018477		DEXG423140
30018477		DEXG423141
30018477		DEXG423142
30018477		DEXG423143
30018477		DEXG423144
30018477		DEXG423145
30018477		DEXG423146
30018477		DEXG423147