\*External Email\* Think Before You Click.



# **IMPORTANT SAFETY RECALL NOTICE**

# **SECOND NOTICE - ACTION REQUIRED**

April 18, 2024

Steve,

Our records currently indicate you have not had this recall completed, or have not submitted completion, on your affected vehicle:

## TEST

Polaris has determined that on Model Year 2020-2023 Slingshot vehicles updated with Ride Command software SLS7AB. M32304A (released April 2023), after shifting out of reverse, the rear camera image may freeze and the rear camera image may not be displayed if shifted to reverse again. A rear camera with a deactivated image can reduce the driver's rear visibility, increasing the risk of a crash and risk of serious injury.

# **Option 1:**

You may choose to inspect the Ride Command software and report findings to Polaris. Navigate to <u>https://www.polaris.com/en-us/t-23-03/</u> and complete the Ride Command software update.

Providing this information will record completion of this safety recall, and confirm your vehicle's records are up to date. If you are uncomfortable with self-reporting, your dealer can also complete the inspection for you.

## **Option 2:**

Contact your authorized Polaris dealer to schedule an appointment to have the repairs performed. If you need assistance contacting or locating a Polaris dealer, visit our <u>Dealer Locator</u> web page.

## This work will be performed by your dealer at no cost to you.

For the latest update on this safety recall, visit our <u>Product Safety Recall</u> web page.

We apologize for this inconvenience and assure you that we are committed to customer satisfaction for riders to enjoy.

-Polaris Slingshot

#### **Received This Notice In Error?**

This notice was sent according to our most current registration information. If you no longer own this vehicle, contact your dealer to complete a transfer of ownership. Federal law requires that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within 10 working days after the day on which the notice is received.

You've received this email from Polaris because you are a registered owner of a vehicle affected by a recent safety recall notice.

Please do not reply to this email. To contact us, please call us at 1-800-POLARIS or visit our help page.

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