



Highland
RIDGE RV

STARCRAFT

Safety Recall: NHTSA # 23V-203
November 2024

IMPORTANT SAFETY RECALL – THIRD NOTICE

SERVICE DIRECTOR
VOGT RV
5301 AIRPORT FREEWAY
FT WORTH, TX 76117

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

This is a follow up to a previous letter we mailed regarding this recall. Our records show that this recall has not been completed on your vehicle.

Jayco Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2023 North Point fifth wheels.

***Reason for
this recall***

An operator error at the Dexter Axle manufacturing plant caused the wrong specification to be used on the torque guns when the axle U-bolts were tightened. An insufficiently tightened U-bolt could allow the axle to slip out of position. An axle that moves out of position can increase the risk of a crash or injury.

***Recall
Remedy***

The remedy consists of inspection and tightening the U-bolts. The remedy is free of charge and will take approximately 1 hour to complete.

***What we
need you to
do***

Our records show the following unit as affected by this recall, and as part of the current inventory at your Dealership.

[REDACTED]

Federal law requires the Recall Remedy be completed on this unit **prior** to customer delivery.

Please confirm the unit serial number requires the Recall Remedy using Unit Management in Jayco Partners. The instructions for the Recall Remedy are available under the Case Recall number in attachments.

If you sold this unit recently, please contact the owner immediately to inform them of this recall. In addition, please register this unit through Jayco Partners.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely,
Compliance Management
Jayco Inc. Towable Division

