



Safety Recall: NHTSA # 23V-203  
November 2024

**IMPORTANT SAFETY RECALL – THIRD NOTICE**

**This Notice Applies to Your Recreational Vehicle** [REDACTED]

[REDACTED]  
[REDACTED]  
[REDACTED]

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2023 North Point fifth wheels.

This is a follow up to a previous letter we mailed regarding this recall. Our records show that this recall has not been completed on your vehicle.

- Reason for this recall*** An operator error at the Dexter Axle manufacturing plant caused the wrong specification to be used on the torque guns when the axle U-bolts were tightened. An insufficiently tightened U-bolt could allow the axle to slip out of position. An axle that moves out of position can increase the risk of a crash or injury.
- Recall Remedy*** The remedy consists of Inspection and tightening the U-bolts. The remedy is free of charge and will take approximately 1 hour to complete.
- What we need you to do*** Please contact a Jayco certified repair facility and schedule an appointment for this remedy.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, please contact Jayco Customer Service at 800-283-8267.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Submit an email to [service@jayco.com](mailto:service@jayco.com) including your name, address, VIN, recall number, and a clear, legible receipt showing the identification of the product that was recalled.

If your dealer does not remedy this condition at no charge, please contact our Customer Service Department at 800-283-8267. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,  
Compliance Management  
Jayco Inc. Towable Division

