



<p>Safety Recall: NHTSA # 23V-203 October 2023</p>

IMPORTANT SAFETY RECALL – SECOND NOTICE

This Notice Applies to Your Recreational Vehicle VIN

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2023 North Point fifth wheels.

This is a follow up to a previous letter we mailed regarding this recall. Our records show that this recall has not been completed on your vehicle.

Reason for this recall

An operator error at the Dexter Axle manufacturing plant caused the wrong specification to be used on the torque guns when the axle U-bolts were tightened. An insufficiently tightened U-bolt could allow the axle to slip out of position. An axle that moves out of position can increase the risk of a crash or injury.

Recall Remedy

The remedy consists of Inspection and tightening the U-bolts. The remedy is free of charge and will take approximately 1 hour to complete.

What we need you to do

Please contact a Jayco certified repair facility and schedule an appointment for this remedy.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, please contact Jayco Customer Service at 800-283-8267.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Submit an email to service@jayco.com including your name, address, VIN, recall number, and a clear, legible receipt showing the identification of the product that was recalled.

If your dealer does not remedy this condition at no charge, please contact our Customer Service Department at 800-283-8267. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,
 Compliance Management
 Jayco Inc. Towable Division

