



Kia America, Inc.  
Corporate Headquarters  
111 Peters Canyon Road, Irvine, CA 92606-1790 USA

## RENOTIFICATION

# IMPORTANT SAFETY RECALL

(NHTSA Recall Number: 23V179)

This notice applies to your vehicle: (Insert VIN)

AUGUST 23, 2024

THIS IS A RENOTIFICATION OF AN EARLIER COMMUNICATION ISSUED ON MAY 16, 2023, WHICH NOTIFIED OWNERS OF THE AFFECTED 2022-2023 MY KIA CARNIVAL VEHICLES EQUIPPED WITH A GENUINE KIA TOW HITCH HARNESS ACCESSORY OF A SAFETY RECALL. OUR RECORDS INDICATE THAT YOU ARE THE CURRENT REGISTERED OWNER OF THIS VEHICLE AND THAT THIS RECALL HAS NOT BEEN COMPLETED.

KIA IS REQUESTING THAT YOU CONTACT AN AUTHORIZED KIA DEALERSHIP IMMEDIATELY TO SCHEDULE AN APPOINTMENT TO INSPECT AND INSTALL A NEW FUSE AND WIRING HARNESS EXTENSION AT NO COST TO YOU.

IF YOU HAVE ALREADY TAKEN YOUR VEHICLE TO A KIA DEALER AND HAD THIS SAFETY RECALL PERFORMED, PLEASE DISREGARD THIS NOTICE.

## IMPORTANT SAFETY RECALL

(NHTSA Recall Number: 23V179)

This notice applies to your vehicle: (Insert VIN)

May 16, 2023

Dear Kia Carnival Vehicle Owner:

**Kia has identified a defect in your vehicle which relates to motor vehicle safety.**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Kia America, Inc. has decided that a defect which relates to motor vehicle safety exists in certain 2022-2023 MY Carnival vehicles equipped with a Genuine Kia tow hitch harness accessory. The defect can cause a fire, increasing the risk of injury. Our records indicate that you own or lease one of the potentially affected vehicles.

### What Is The Problem?

The printed circuit board (PCB) in the trailer tow hitch harness module may be susceptible to water inflow through the trailer tow hitch harness wiring connector, resulting in an electrical short circuit. An electrical short circuit could increase the risk of a tow hitch harness module fire while driving or while the vehicle is parked with the ignition off. A fire increases the risk of injury.

**Kia Will Inspect, Install A New Fuse and Wiring Harness Extension Free of Charge At No Cost To You.**

Kia dealers will inspect and verify whether your vehicle is equipped with a Genuine Kia accessory trailer tow hitch assembly. If equipped, dealers will install a 15A fuse and new wire extension kit. This recall will be performed **free of charge at no cost to you.** The estimated time required to perform this recall will be approximately one (1) to two (2) hours. We recommend scheduling a service appointment to minimize your inconvenience.

### What Should You Do?

- In the interest of the safety of your passengers, as well as your own safety, contact your authorized Kia dealer to arrange for the recall to be performed on your vehicle.
- **Park your vehicle outdoors and away from other vehicles or structures until you can have the recall performed.**
- To find your nearest dealer, visit [www.kia.com](http://www.kia.com) and click the "Find Dealer" button in the upper right corner ("Dealers" on a mobile device). You can also use the QR code below with your mobile device to access this information (*see the bottom of this letter for more information about QR code use*):



### Have You Changed Your Address Or Sold Your Kia?

If you have changed your home address, sold your Kia vehicle, or no longer own your vehicle, please complete the attached prepaid "Change of Address/Ownership" card and mail it to us. You can also contact the Kia Customer Care Center phone number listed below.

### What If You Are A Vehicle Lessor?

**Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

### What If You Have Other Questions?

If your dealer does not respond to your service request in a timely manner, we suggest that you call Kia's Customer Care Center at 1-800-333-4542. This number has TTY capability. If you still are not satisfied that we have remedied this situation without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

This action has been taken in the interest of your safety, and we regret any inconvenience this situation may cause you.

Sincerely,

Customer Care Department

#### **QR Code Use:**

- A QR Code is a square, 2-dimensional barcode that can be read by mobile devices loaded with an appropriate barcode or **QR Code Reader App**. The app reads the barcode image and then launches/uploads the specific information the code contains, such as URLs, text, photos, videos.
- With a mobile device, **download a QR Code Reader App**. With many devices, you can do this through an app store or marketplace.
- **Open the QR Code Reader App on your mobile device. The app will utilize your device's camera.** Center the code in the camera viewing area. With some apps, the URL or other information will automatically load when the code is recognized. For others, you may have to snap or take a picture of the QR code. Refer to the **QR Reader Code App instructions**.

