



Safety Recall: NHTSA # 23V-091  
November 2024

**IMPORTANT SAFETY RECALL – THIRD NOTICE**

This Notice Applies to Your Recreational Vehicle [REDACTED]

[REDACTED]  
[REDACTED]  
LANCASTER, [REDACTED]  
[REDACTED]

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco Inc. has decided that certain model year 2023 Jayco Redhawk SE Class C motorhomes fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 210, "Seat Belt Assembly Anchorages."

This is a follow up to a previous letter we mailed regarding this recall. Our records show that this recall has not been completed on your vehicle.

<b><i>Reason for this recall</i></b>	The dinette rear and forward-facing seat belts have the incorrect brackets installed, which can cause the brackets to loosen. During a crash, loose seat belt brackets may not restrain the passenger as intended, increasing the risk of injury.
<b><i>Recall Remedy</i></b>	Jayco Inc. Dealers will replace the rear and forward-facing dinette seat belt brackets. The remedy will be free of charge and will take approximately 1 hour to complete.
<b><i>What we need you to do</i></b>	Please contact a Jayco certified repair facility and schedule an appointment for this remedy.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, please contact Jayco Customer Service at 800-283-8267.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Submit an email to [service@jayco.com](mailto:service@jayco.com) including your name, address, VIN, recall number, and a clear, legible receipt showing the identification of the product that was recalled.

If your dealer does not remedy this condition at no charge, please contact our Customer Service Department at 800-283-8267. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,

Compliance Management  
Jayco Inc. Motorized Division

