

*** IMPORTANT SAFETY RECALL*** NHTSA Recall No. 23E-030 Cummins Campaign #PG5215

December 8, 2023

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NOTE: This is the second notice of NHTSA Recall No. 23E-030. Please disregard if your generator has already been inspected and/or repaired by an approved Service Provider.

Onan QG2800i and QG2800i EVAP generator(s) eligible for Cummins Campaign #PG5215:

Generator Serial Number	Vehicle Model	Vehicle Identification Number (VIN)
	BUT59PX	3C6MRVJG2NE



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Dear Cummins Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Cummins Inc. has decided that a defect which relates to motor vehicle safety exists in certain Onan QG 2800i and QG2800i EVAP generators that were manufactured between March 3, 2020 and January 31, 2023. These generators were sold to vehicle manufacturers for installation on new motor vehicles and to distributors and dealers for aftermarket or replacement sales.

Customer records indicate that you may own the generator(s) listed in the enclosed table, either because it was installed by your vehicle manufacturer or because you purchased it from a distributor or dealer.

WHY IS A RECALL BEING CONDUCTED?

The fuel hose between the inline fuel filter and the Injection Pump Module may have inadequate clamp force, possibly resulting in a gasoline leak. A gasoline leak in the presence of an ignition source may increase the risk of fire.

WHAT ARE WE DOING ABOUT THE PROBLEM?

Cummins has released field Safety Campaign #PG5215 "HGLAA Fuel Hose Leak" to correct this condition by inspecting and, if necessary, replacing the subject fuel hose and associated clamps. Repair parts are currently available at Cummins Distributors and authorized Warranty Dealers. The repair will be completed free of charge (parts and labor) and most applications will require approximately 1.7 hours to complete.

WHAT SHOULD YOU DO?

Contact the nearest Cummins Distributor or authorized Warranty Dealer to arrange to have this campaign performed on your generator. The distributor or dealer will work with you to schedule the best date to complete this repair.

In the meantime, if you see or smell gasoline leaking from the generator, you should immediately stop the generator and discontinue its use until necessary repairs are completed.



If you have not registered your Cummins product, please do so at https://now.cummins.com/product-registration-1

If you are no longer the owner of the vehicle or generator, please forward this notice to the new owner or provide the new owner's contact information to Cummins at <u>cummins.campaign.administration@cummins.com</u> so that we can notify them of this recall. Please be sure to include the generator set serial number and, if applicable, the make, model, model year and Vehicle Identification Number (VIN) of the vehicle in the email.

If you previously paid to have this recall performed on your vehicle, you may be eligible for reimbursement. Please contact Cummins Care at the number below for more information.

Federal law requires vehicle lessors receiving this recall notice to forward a copy of this notice to the lessee within ten (10) days. Also, it is a violation of Federal law for a dealer to deliver a new vehicle or equipment covered by this recall notice under a sale or lease until the defect has been remedied.

WHO SHOULD YOU CONTACT IF YOU HAVE FURTHER QUESTIONS OR CONCERNS?

If you have questions or concerns about this recall, please contact your local Cummins Distributor or authorized warranty dealer. You may also contact Cummins Care at 1-800-CUMMINS (1-800-286-6467), or visit our website at care.cummins.com.

If you have a complaint relative to this recall, you may report it to the following:

Administrator National Highway Traffic Safety Administration 1200 New Jersey Avenue, SE Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <u>http://www.safercar.gov</u>.

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Cummins is taking this action in the interest of your safety and satisfaction with our products. We apologize for any inconvenience and thank you for your attention to this matter.

Sincerely,

Campaign Administrator Cummins Inc.

Cummins Inc. Box 3005 Columbus, IN 47202-3005 USA Mail Code: 40911 Phone: 1 800 CUMMINS care.cummins.com