

***** IMPORTANT SAFETY RECALL *****
NHTSA Recall No. 23E-030
Cummins Campaign #PG5215

December 8, 2023

 INC
DES MOINES IA 

NOTE: This is the second notice of NHTSA Recall No. 23E-030. Please disregard if your generator has already been inspected and/or repaired by an approved Service Provider.

Onan QG2800i and QG2800i EVAP generator(s) eligible for Cummins Campaign #PG5215:

Generator Serial Number

C220064746
D220072271
F210940480
F210940481
F210940483
F210940484
F210945050
F210945222
F210945224
F210945451
F210945456
F210949862
F210949868
F210949872
F210949874
F210949876
F210949877
F210949878
F210949879
F210949881
F210949882
F210949883
F210949885
F210949891
G210960752
G210960972
G210960976
G210962600
G220113944
G220114972
G220114973

H200797286
H200797287
H200797288
H210964930
H210969273
H210971778
H210973301
H210973304
H210973305
H210973306
I210983241
I210984295
I210984300
I210986972
I210986974
I210986976
I210986977
J210992810
J210992813
J210992815
J210992817
J210997319
J210997322
J210997324
J210997326
J210997327
K210005254
K210005260
K210005266
K210005273
L220182409
L220185274
L220185279
L220185288
L220185290

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Dear Onan Generator Reseller:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Cummins Inc. has determined that a defect which relates to motor vehicle safety exists in certain Onan QG2800i and QG2800i EVAP generators manufactured between March 3, 2020 and January 31, 2023.

Our records indicate that some of the subject generator(s), as listed in the enclosed table, may have been shipped to you.

WHY IS A RECALL BEING CONDUCTED?

The fuel hose between the inline fuel filter and the Injection Pump Module may have inadequate clamp force, possibly resulting in a gasoline leak. A gasoline leak in the presence of an ignition source may increase the risk of fire.

WHAT SHOULD YOU DO?

1. Recalled Products in Inventory.

If any Onan QG2800i and QG2800i EVAP generators with the Serial Numbers listed on the attached list are in your inventory, you must quarantine them until they are repaired.

NOTE: It is a violation of Federal law to deliver the recalled generators (including a vehicle equipped with a recalled generator) under a sale or lease until the defect has been remedied.

Contact the nearest Cummins Distributor or authorized Warranty Dealer to arrange to have Safety Campaign #PG5215 "HGLAA Fuel Hose Leak" performed on the affected generator(s). The distributor or dealer will work with you to schedule the best date to complete this repair.

2. Recalled product in the hands of your customers and owners.

It is critical that downstream resellers and end users be advised of this recall. Accordingly, please take the following action:

Reselling Customers: You must forward copies of this letter to any of your reselling customers (i.e., downstream dealers or distributors) who may have purchased the recalled products from you. For your reselling customers located in the United States, this letter must be forwarded within five (5) business days

End Users: Within five (5) business days, please check your records to identify any end-user purchasers of the recalled products and provide their contact information to Cummins at cummins.campaign.administration@cummins.com so that we can notify them of this recall and provide instructions. Please be sure to include the affected generator serial number in the email. Alternatively, at your request, we will provide a NHTSA-approved recall letter that you may send to your customers.

QUESTIONS OR CONCERNS?

If you have questions or concerns about this recall, please contact your local Cummins Distributor or authorized warranty dealer. You may also contact Cummins Care at 1-800-CUMMINS (1-800-286-6467), or visit our website at care.cummins.com.

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Cummins is taking this action in the interest of our customers' personal safety and satisfaction with our products. We apologize for any inconvenience and thank you for your attention to this matter.

Sincerely,

Campaign Administrator
Cummins Inc.