

TECHNICAL INSTRUCTIONS
FOR
SAFETY RECALL – 23LA03
PASSENGER AIRBAG MAY NOT DEPLOY
CERTAIN 2020-2021 RX350, RX450 VEHICLES

Updated 4/18/2025 – Updated inspection-only seat installation and instructions for OCCUPANT CLASSIFICATION SYSTEM – DATA LIST/ACTIVE TEST

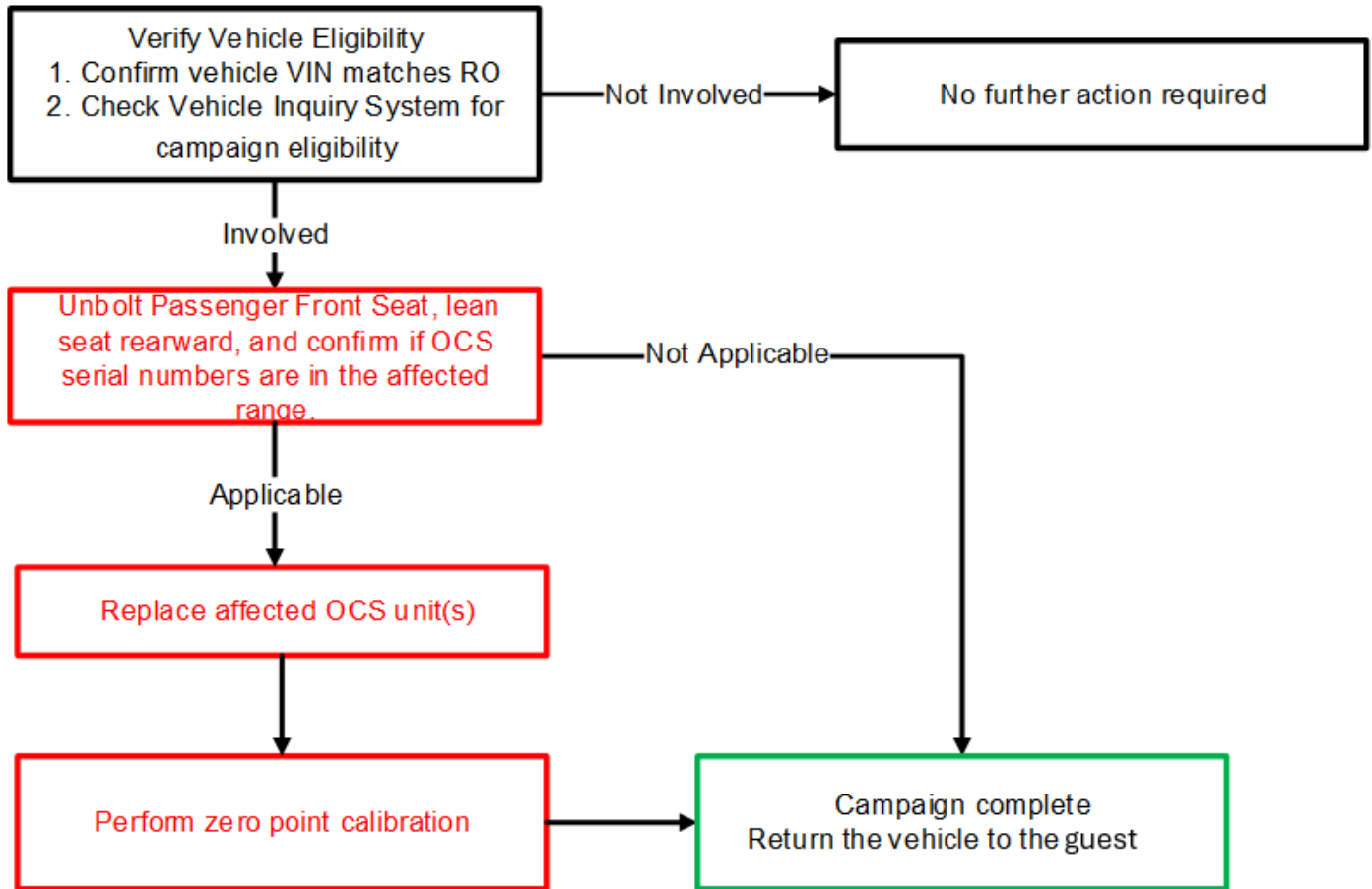
Updated 12/09/2024 – Updated inspection app download information

The repair quality of covered vehicles is extremely important to Lexus. All dealership technicians performing this repair are required to complete the most current version of the E-Learning course “Safety Recall and Service Campaign Essentials.” To ensure that all vehicles have the repair performed correctly, technicians performing this recall repair are required to have completed all of the following courses:

- LIC206A – Electrical Repair**

Always check which technicians can perform the repair by logging on to <https://www.uotdealerreports.com>. The dealership is responsible for selecting technicians who have completed the above courses to perform this repair. Carefully review your resources, the technician’s skill level, and ability before assigning technicians to this repair. It is important to consider technician days off and vacation schedules to ensure properly trained technicians are available to perform this repair at all times.

I. OPERATION FLOW CHART



II. IDENTIFICATION OF AFFECTED VEHICLES

1. CHECK VEHICLE FOR CAMPAIGN ELIGIBILITY

- Compare the vehicle's VIN to the VIN listed on the Repair Order to ensure they match.
- Check the TIS Vehicle Inquiry System to confirm the VIN is involved in this Campaign and has not already been completed.

NOTICE:

TMNA warranty will not reimburse dealers for repairs completed on vehicles that are not affected or were previously completed, even by another dealer.

III. PREPARATION

A. TOOLS AND EQUIPMENT

Standard Hand Tools	Techstream/GTS+	T50 "TORX" Socket
Torque Wrench	Flashlight	Masking Tape
Inspection Application	Protective Cover	Seat Jig Assembly (With attachments)
3.5-4.5" Spacer (foam block, wood block or equivalent)		

NOTICE:

- Recall SST: Seat Jig Assembly (This was shipped to your dealer at Phase 1 Remedy Launch).**
- It is critical that the seat jig assembly is used during sensor replacement, so the seat tracks remain square and do not become misaligned. Seat track out of alignment will impact the occupant detection weight readings by the ECU.**



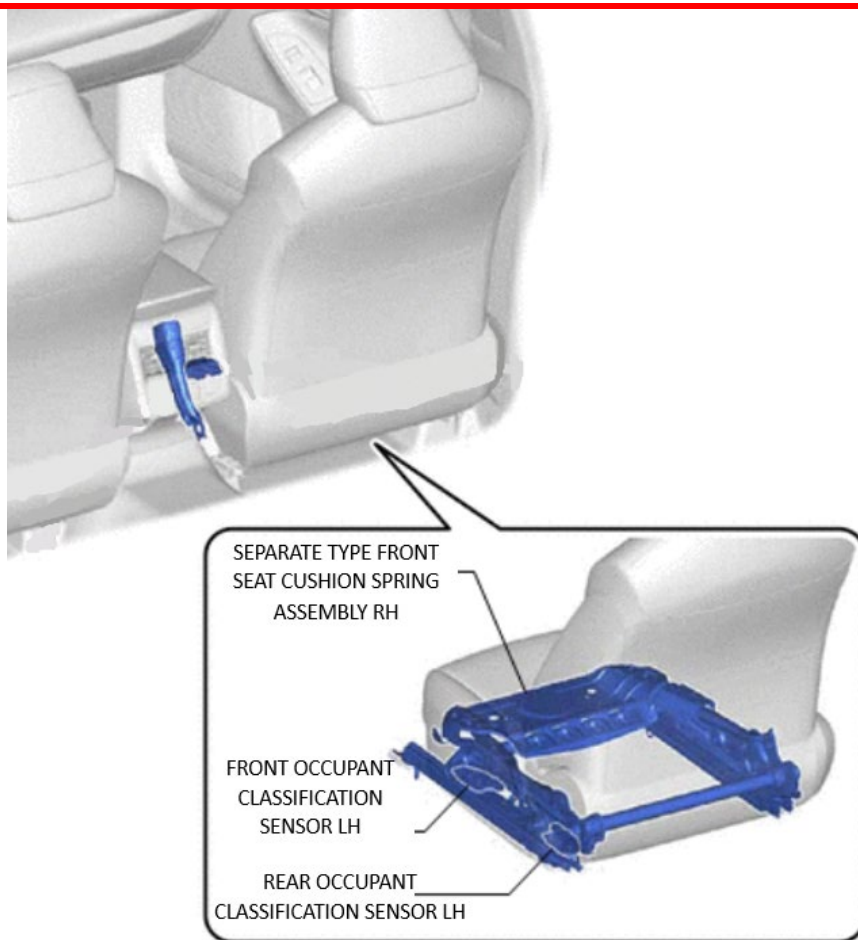
B. PARTS

Part Number	Part Description	Quantity
04003-60106	SENSOR SUB-ASSY, WEIGHT DETECTOR, FR	As Needed
04003-60206	SENSOR SUB-ASSY, WEIGHT DETECTOR, RR	As Needed

IV. WORK PROCEDURE TABLE OF CONTENTS

REMOVE PASSENGER FRONT SEAT AND INSPECT OCS SERIAL NUMBERS	SECTION VI.
REPLACE FRONT AND/OR REAR OCS ASSEMBLIES	SECTION VII.
CALIBRATION AND CONFIRMATION	SECTION VIII.
APPENDIX	SECTION IX.

V. BACKGROUND



VI. INSPECT FRONT AND REAR OCS SERIAL NUMBERS



1. UNBOLT THE PASSENGER FRONT SEAT AND CONFIRM OCS SERIAL NUMBERS

- a) Install the mobile inspection app on your device using the QR code or by clicking on the links below:

Apple: [Click Here](#)

Android: [Click Here](#)



DO NOT disconnect any seat harness connectors at this time.

- b) Take note of the passenger seat position, so seat can be returned to this position later.
- c) Place the passenger front seat in the following positions before unbolting:
- Recline Angle - Upright Position
 - Front Tilt Height – Highest Position
 - Seat Lifter Height – Highest Position
- d) Using a T50 “TORX” socket, unbolt the 4 passenger seat bolts.

Lean the passenger front seat back to view the underside of the seat.

Front

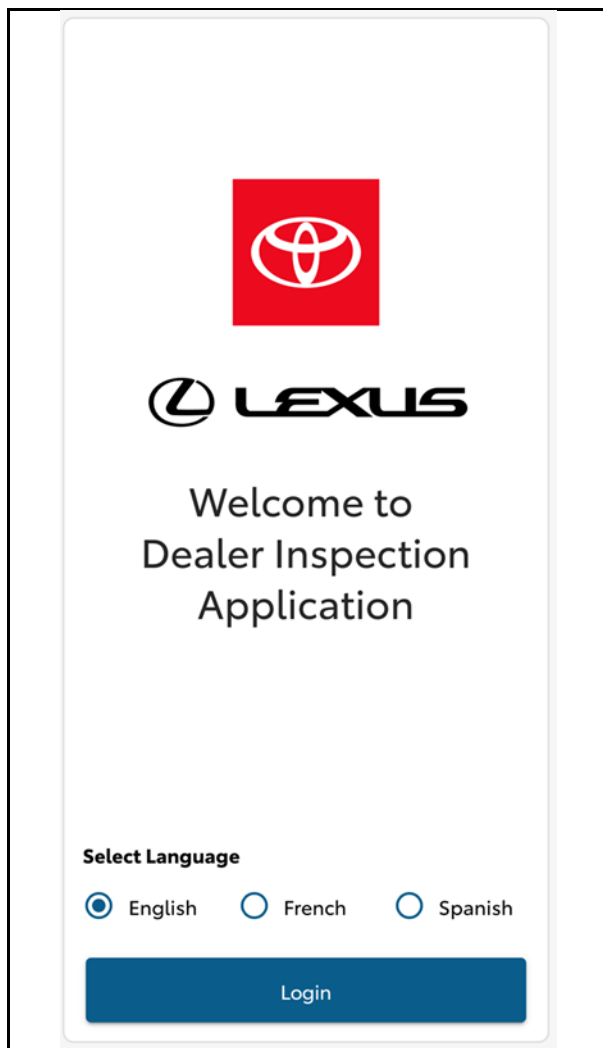


Rear



2. IDENTIFY THE FRONT AND REAR OCS ASSEMBLY SERIAL NUMBERS

- a) Viewing from underneath the seat, locate and identify the front and rear OCSs.



- b) Log into the QA - Dealer Inspection Application.
- c) Select the appropriate campaign: "23TA15/23LA03".
- d) Follow the instructions in the application to scan the VIN and both the front and rear OCS serial numbers.

Do the front and/or rear OCS units require replacement?

YES: Front and/or rear OCS require replacement; proceed to **Section VII**.

NO: Proceed to **step 3**.



If the first 5 digits of the OCS serial number are illegible, the sensor must be replaced.

NOTE:

In the event that the application cannot successfully scan the vinyl VIN certification label due to its compromised condition or if it is missing, please reach out to the Quality Compliance team at quality_compliance@toyota.com. Include a photograph of the damaged VIN label, if applicable, as well as the VIN label located beneath the windshield in your correspondence.



3. REINSTALL PASSENGER FRONT SEAT

- a) Install the passenger front seat following the repair manual steps:
 - [RX350](#)
 - [RX450h](#)

NOTE:

Be sure to tighten the bolts in the order shown in the repair manual.

NOTE:

Be sure to perform zero-point calibration in accordance with the repair manual.

4. RESTORE FRONT PASSENGER SEAT TO ORIGINAL POSITION

5. CAMPAIGN COMPLETE

VII. REPLACE FRONT AND/OR REAR OCS ASSEMBLIES

HINT:

Perform this procedure only when OCS replacement has been determined in the previous section.



1. REMOVE PASSENGER FRONT SEAT ASSEMBLY



For powered seats, set the seat position forward to allow rear seat track bolts to be accessible for mounting to jig assembly in the following steps.

- a) Remove the passenger front seat following the repair manual steps:

- [RX350](#) (Steps 2-7(g) only)
- [RX450h](#) (Steps 6-11(g) only)

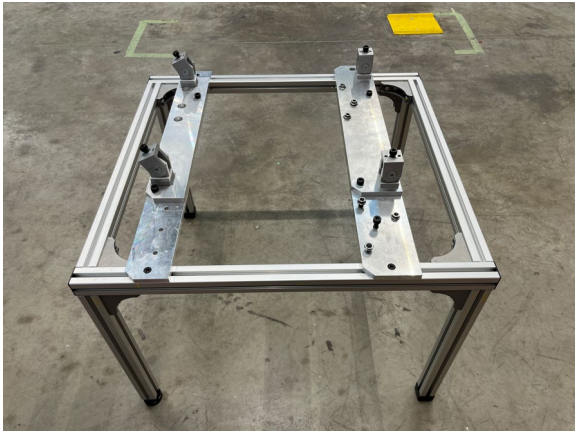
2. PREPARE THE JIG ASSEMBLY

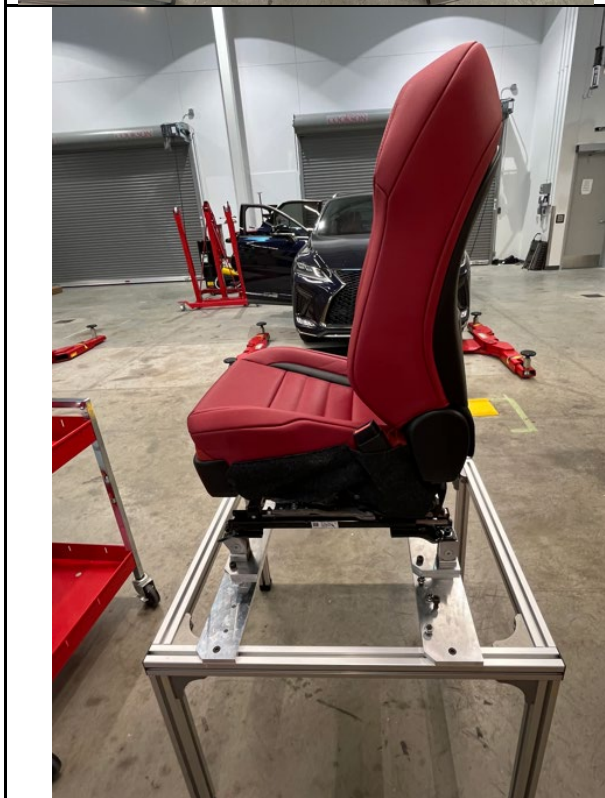
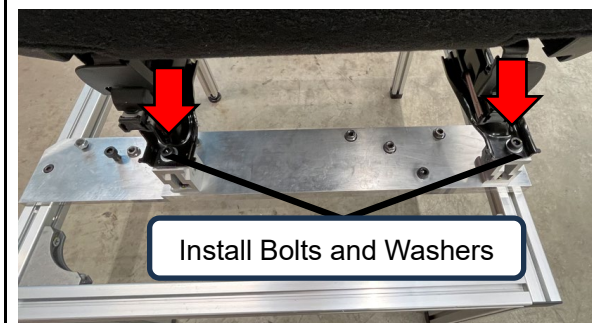
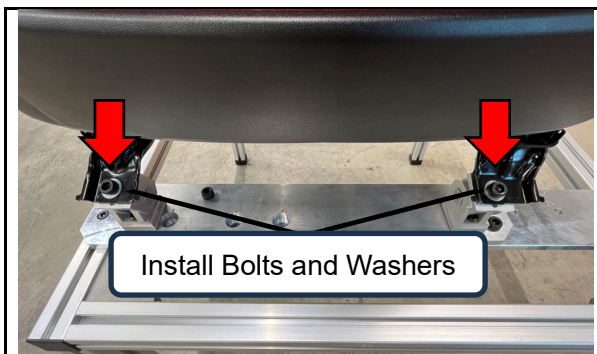
- a) Identify the correct rear bolt and front alignment pinhole combination to match the seat frame type being mounted to the jig.

NOTE: The RX seat requires specific attachments to mount the seat.

HINT:

Be sure to position the jig in a safe location, clear of any moving vehicles or machinery.





3. INSTALL SEAT ASSEMBLY TO THE JIG

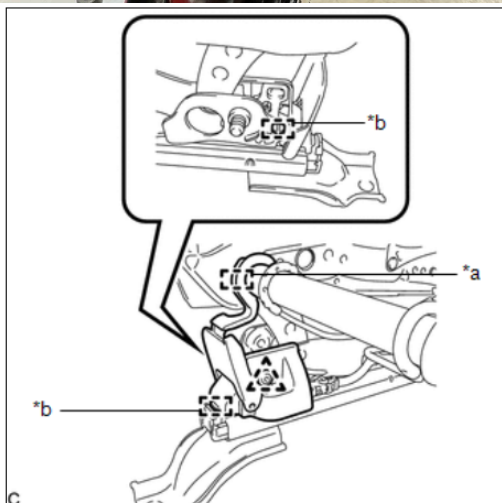
- a) Place the passenger front seat assembly onto the jig and secure it using the 4 provided bolts and washers.

Torque: 27 N*m (20 ft.*lbf)

NOTICE:

Wear protective gloves. Sharp areas on the seat track parts may injure your hands.

- b) Ensure seat is properly secured to the jig.



*a	Hook
*b	Guide

4. REMOVE FRONT SEAT LOWER CUSHION SHIELD

- Disengage the clip.
- Disengage the hook.
- Disengage the two guides to remove the front seat lower cushion shield.

Front



Rear

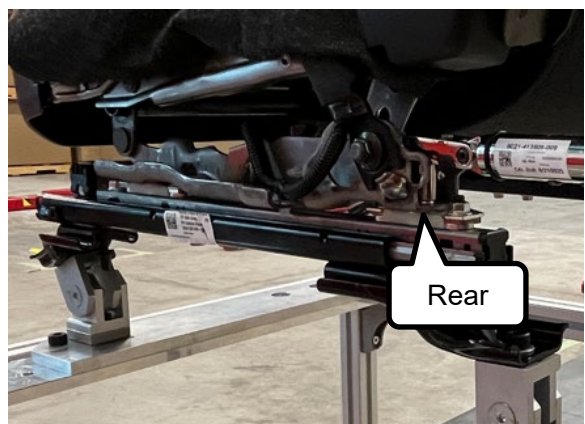
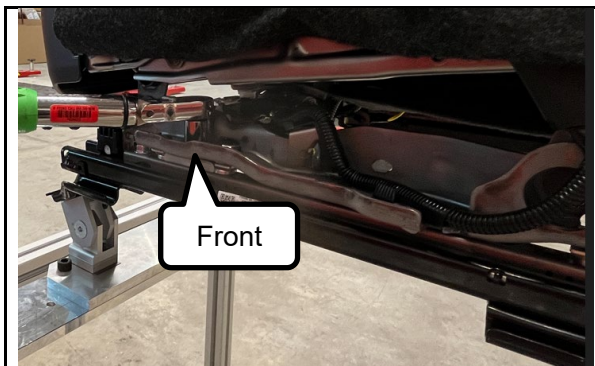


5. DISCONNECT THE OCS CONNECTORS

- Disconnect the front and rear OCS connectors.

NOTICE:

Be sure to disconnect both front and rear OCS connectors before lifting up the seat track in the following steps.



6. REMOVE LEFT SIDE SEAT TRACK BOLTS



DO NOT loosen any nuts other than the ones instructed.

- Loosen and remove the front and rear seat track nuts using a 14mm socket and ratcheting wrench.



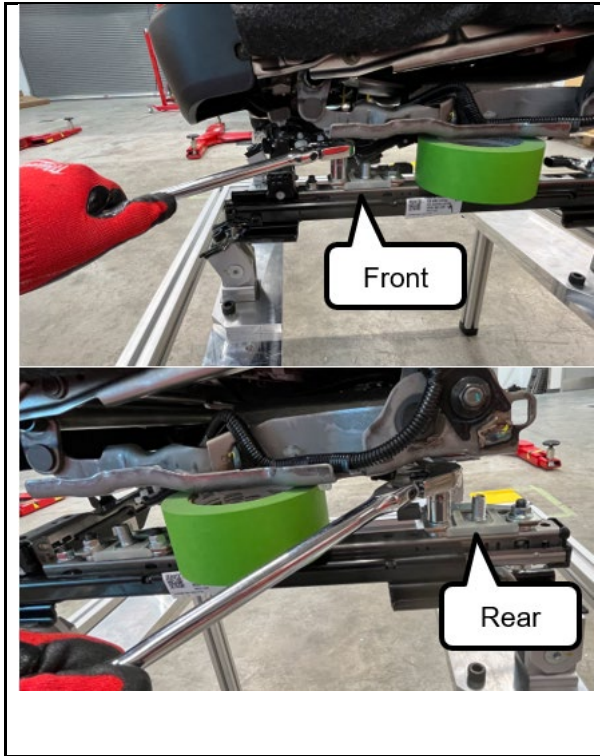
7. INSTALL A 3.5-4.5" SPACER BETWEEN THE LOWER SEAT TRACK RAIL AND THE UPPER TRACK ASSEMBLY

HINT:

Be sure to use a foam block, tape roll, wood block, or similar to provide enough space to access the front and rear OCS assembly nuts.



DO NOT exceed 4.5" of space when inserting tape roll. Damage may occur if this is not followed

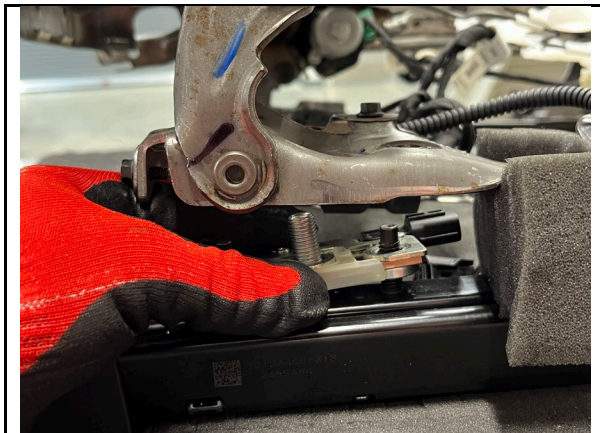


8. REMOVE OCS(s)



DO NOT loosen any nuts other than the ones instructed.

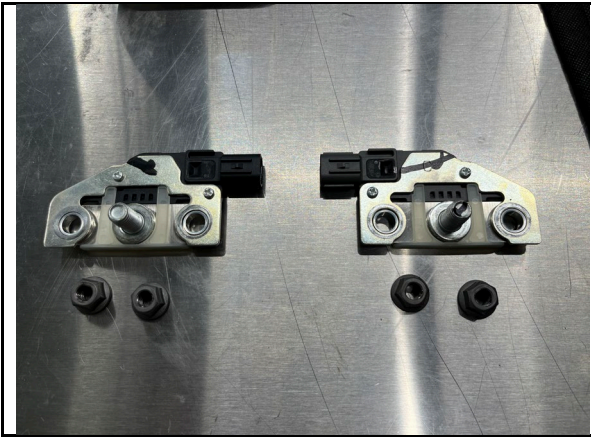
- a) Using a ratcheting or box wrench, remove the front and/or rear OCS, as instructed by the mobile inspection app.



- b) If necessary, remove the front OCS from the seat track.



- c) If Necessary, remove the rear OCS from the seat track.



9. INSTALL NEW OCS(s) TO THE SEAT TRACK ASSEMBLY

NOTICE:

Wear protective gloves. Sharp areas on the seat track parts may injure your hands.



- a) If necessary, install the **NEW** rear OCS to the seat track assembly.

NOTICE:

When installing, be sure to use your thumb to gently push on the left corner of each sensor to seat the **NEW** OCS properly.

Torque: 25 N*m (18 ft.*lbf)



- b) If necessary, install the **NEW** front OCS to the seat track assembly.

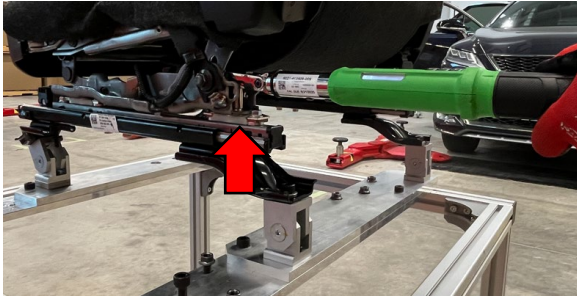
NOTICE:

When installing, be sure to use your thumb to gently push on the left corner of each sensor to seat the **NEW** OCS properly.

Torque: 25 N*m (18 ft.*lbf)

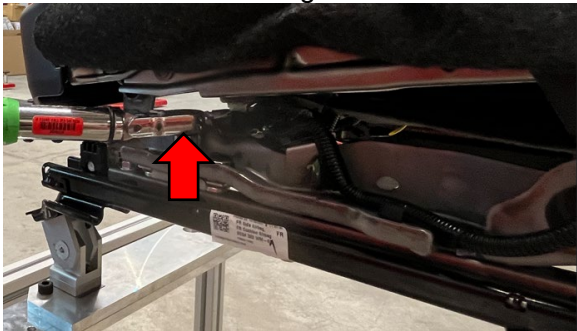


- c) Remove the spacer and place the upper seat assembly back onto the seat track assembly.



d) Re-install the rear seat track nut.

Torque: 37 N*m (27 ft.*lbf)

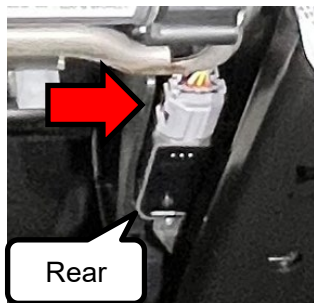


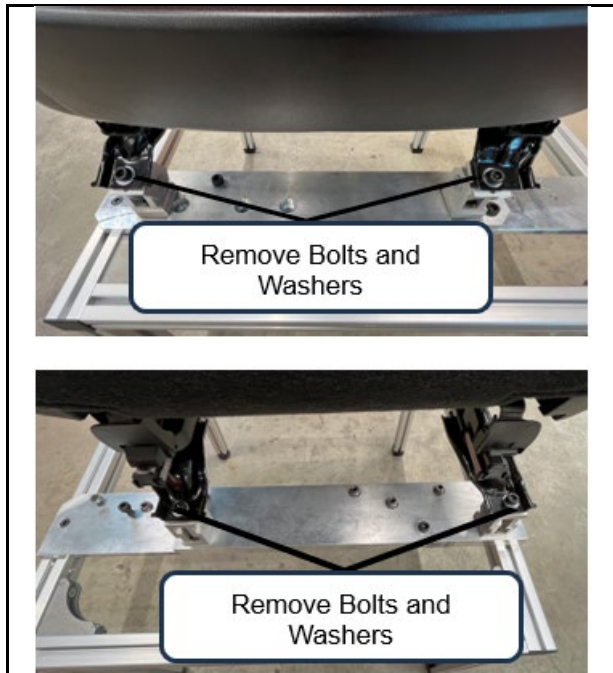
e) Re-install the front seat track nut.

Torque: 37 N*m (27 ft.*lbf)



g) Reconnect both front and rear OCS connectors.





- h) Remove the 4 bolts and washers, then remove the seat assembly from the jig.



10. REINSTALL PASSENGER FRONT SEAT

- a) Install the passenger front seat following the repair manual steps:
- [RX350](#)
 - [RX450h](#)
- b) Continue to Zero Point Calibration in section VIII.

VIII. ZERO POINT CALIBRATION

1. PERFORM ZERO POINT CALIBRATION

Refer to the Repair Manual for instructions on Vehicle Interior / SUPPLEMENTAL RESTRAINT SYSTEMS / OCCUPANT CLASSIFICATION SYSTEM / INITIALIZATION.

- [RX350](#)
- [RX450h](#)

2. PERFORM OCCUPANT CLASSIFICATION SYSTEM – DATA LIST/ACTIVE TEST

Occupant Detection

DTC
Data List
Active Test
Utility
Dual Data List

STATUS
MONITOR
Frame: - Time: - SamplingRate: 167ms Flag Count: -

FL Sensor Weight Information	1.458 lbs	Yaw Rate/G Sensor	OK
RL Sensor Weight Information	1.360 lbs	Yaw Rate/G Sensor	ON
Total Weight Information	2.818 lbs	Yaw Rate/G Sensor Assembly Information	Normal Position
Weight Forward and Rearward Difference	-0.097 lbs	Passenger Detection(Airbag)	OFF/Child
Airbag Total Weight	2.818 lbs	Passenger Detection(Belt Warning)	OFF
Belt Warning Total Weight	2.818 lbs	Driving Status	Stop
VSC Status	ON	Passenger Buckle SW	Unset
VSC Vehicle Speed	0.00 MPH	The Number of DTCs	0
VSC Zero Point1	0.0718 m/s ²		
VSC Zero Point2	0.0718 m/s ²		
VSC Calibration Status	Calibrated		
VSC Assembly Information	Normal Position		
Yaw Rate/G Sensor Voltage Invalid Flag	ON		
Yaw Rate/G Sensor Malfunction Flag1	OK		
Yaw Rate/G Sensor Invalid Flag1	ON		

All Data
Text Search
Sort by default
Sort by name
Sort by selection
Sort by unit

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Confirm the output of the “Total Weight Information” value.

- Refer to the Repair Manual for instructions on Vehicle Interior / SUPPLEMENTAL RESTRAINT SYSTEMS: OCCUPANT CLASSIFICATION SYSTEM: DATA LIST.

- [RX350](#)
- [RX450h](#)

b. For 6-way and 8-way seats:

Confirm that the Total Weight Information value is within ±4.80 lbs at each confirmation point.

HINT: Refer to the chart above for reference.

- 1) With the seat in the lowest and forward most position, move the seat to the rear most position and confirm the “Total Weight Information” value in the data list.
- 2) Move the seat to the rear upper position and confirm the “Total Weight Information” value in the data list.
- 3) Move the seat to the front upper position and confirm the “Total Weight Information” value in the data list.
- 4) Move the seat to the front lower position and confirm the “Total Weight Information” value in the data list.

Do all the confirmation point values fall within the target range value?

YES – Campaign complete, proceed to **Step 3**.

NO – **STOP** and capture screen shots of Total Weight Information for each seat position. Contact FTS with screen shots to report the findings.

3. Sit on the passenger front seat and confirm if the airbag light changes from “**OFF**” to “**ON**”.

Does the passenger airbag indicator light switch to ON?

YES – Campaign complete.

NO – Perform zero point calibration again and recheck.

◀ **VERIFY REPAIR QUALITY** ▶

- **Confirm all bolts are properly torqued.**
- **Confirm all seat track bolts and wire harness connectors are installed correctly.**
- **Confirm no DTCs present after repair.**

IX. APPENDIX

A. PARTS DISPOSAL

In accordance with Federal law, please ensure all recalled (original) parts removed from the vehicle are disposed of in a manner that will not allow reuse ***unless requested for parts recovery return.***

B. CAMPAIGN DESIGNATION DECODER

