



SIB 11 11 23

2023-12-14

RECALL 23V-XXX: CYLINDER HEAD COVER

MODEL

E-Series	Model Description	Production Date
G23	4 Series Convertible	October 10, 2023 – October 11, 2023
G26	4 Series Gran Coupe	October 10, 2023 – October 12, 2023

AFFECTED VEHICLES

Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. As of December 15, 2023, you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

SITUATION

BMW AG is conducting a Voluntary Safety Recall (effective December 14, 2023) on a small number of Model Year 2024 BMW vehicles that were produced between October 10, 2023, and October 12, 2023.

The cylinder head cover may not have been produced according to specifications by the supplier. Over time, hairline cracks could form in the cover which could allow oil to leak into the engine compartment. In rare cases, this could lead to a thermal event.

The Recall Notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available.

Supporting Materials

[picture_as_pdf B111123 23V-xyz-CylinderHeadCover-FAQ-\(14Dec2023\).pdf](#)

[picture_as_pdf B111123 Recall Notice.pdf](#)

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Managers, Parts Managers and Warranty Processors

RE: Recall 23V-xxx: Cylinder Head Cover – B11 11 23

BMW AG is conducting a Voluntary Safety Recall (effective December 14, 2023) on a small number of Model Year 2024 BMW vehicles that were produced between October 10, 2023, and October 12, 2023.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that Centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Safety Recall
23V-xyz
Cylinder Head Cover
Model Year 2024
BMW 4 Series Coupe, 4 Series Gran Coupe
Issue Date: 12/14/2023

- Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?**
Certain Model Year 2024 BMW 4 Series Coupe and 4 Series Gran Coupe vehicles in the US are potentially affected.
- Q2. What is the specific issue?**
The cylinder head cover may not have been produced according to specifications by the supplier. Over time, hairline cracks could form in the cover which could allow oil to leak into the engine compartment. In rare cases, this could lead to a thermal event.
- Q3. Why are other models / vehicles not included in this Safety Recall?**
Other models have a cylinder head cover that was produced to specifications by the supplier.
- Q4. Can I continue to drive my vehicle?**
Yes. However, when you are notified by BMW of this Safety Recall, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Safety Recall, please visit [bmwusa.com/recall](https://www.bmwusa.com/recall). **If you are not the only driver of this vehicle, please advise all other drivers of this important information.**
- Q5. How did BMW Group become aware of the issue?**
BMW Group became aware of the issue through its quality control procedures.
- Q6. How will I be informed of this Safety Recall?**
Owners of potentially affected vehicles will be notified via First Class mail and requested to schedule an appointment with an authorized BMW center to have the remedy performed.
- To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at [bmwusa.com/myBMW](https://www.bmwusa.com/myBMW). Registration is free and will give them access to other information specific for their BMW vehicle. Alternatively, owners can visit [bmwusa.com/recall](https://www.bmwusa.com/recall) and click on “**Manage recall notices and contact information**”.
- Q7. How will my vehicle be remedied?**
Potentially affected vehicles will have the cylinder head cover inspected and, if necessary, replaced.
- Q8. Do I have to wait for BMW to contact me to have the remedy performed?**
No. Please contact an authorized BMW center as soon as possible to have the remedy performed. Owners can locate their nearest authorized BMW center at [bmwusa.com/dealer](https://www.bmwusa.com/dealer).