Tesla, Inc. Service Bulletin		***Update Vehicle Software to Incorporate Door Lockout Functionality***	
SB-23-00-009 December 22, 2023			

Classification		Section/Group	Mobile Service	Configuration
Recall Bulletin		00 - Inspection & Service	Can Perform (where permitted)	All

Model Year	Model	Country/Region	Build Location
2021 - 2023	Model S, Model X	All	Fremont

The model(s) and model year(s) listed are a general approximation of the affected VIN list. Refer to the VIN/Bulletin Tracker or Customer/Vehicle profile to determine applicability of this bulletin for a particular vehicle.

Recall Bulletin: Recall Bulletins are mandatory service procedures that, unless they can be completed via a software update that a customer installs through the normal course of ownership, must be carried out by Tesla-certified Service Centers. Recall work performed by uncertified technicians could lead to unsafe conditions or voided warranty provisions.

Condition

On some Model S and X vehicles, vehicle software version 2021.36 and later versions up to 2023.44.30 inadvertently excluded the door latch lockout functionality, which does not comply with FMVSS No. 214, S9.2.3(b)(1).

Correction

Inspect the vehicle software version, and if necessary, update the vehicle software to version 2023.44.30 or later.

Correction Description	Correction	Time
Inspect Vehicle Software Version; No Update Necessary	S012300009	0.06
Inspect And Update Vehicle Software To Incorporate Door Lockout Functionality	S022300009	0.06

Procedure

On the vehicle touchscreen, touch **Controls** (vehicle icon) > **Software**, and then scroll down to display the vehicle software version.

- If the vehicle is operating with software version 2023.44.30 or later, no further action is necessary. Use correction code S012300009.

- If the vehicle is operating with a software version earlier than 2023.44.30, update the software to version 2023.44.30 or later (refer to Service Manual procedure 00020003; Model S, Model X). Use correction code S022300009.