

# Service Bulletin

24-030

January 17, 2024 Version 1

## Safety Recall: 2018–20 Accord 2.0T Fuel Pump Motor

#### **AFFECTED VEHICLES**

| Year    | Model       | Trim Level | VIN Range                                |  |
|---------|-------------|------------|--|--|
| 2018–20 | Accord 2.0T | ALL        | Check the iN VIN status for eligibility. |  |

### **BACKGROUND**

On December 18, 2023, American Honda notified NHTSA of its intention to initiate a **STOP SALE** and **safety recall** for a certain number of 2018–20 Accord 2.0T units in order to replace the fuel pump motor manufactured with defective impellers.

Due to swelling of the fuel pump motor impeller, the fuel pump may seize and stop working. A defective impeller may cause the fuel pump to become inoperative, which could prevent an engine from functioning as intended. This limitation may cause a loss of motive power or a stall while being driven, increasing the risk of a crash or injury, creating a safety hazard.

If this bulletin appears during an iN VIN status inquiry, the vehicle is subject to a **safety recall**. Any affected vehicles in your dealer inventory are on **STOP SALE** until further notice. Refrain from calling Tech Line for updates.

### **CUSTOMER NOTIFICATION**

Owners of the affected vehicles will be sent a notification of this campaign. They will be informed that due to a limited supply of parts (at this time) Honda is **prioritizing** the repair of customer vehicles experiencing symptoms related to this recall.

When **adequate replacement parts** become available, Honda will send a follow-up letter to customers instructing them to schedule an appointment for all vehicles affected by this recall. If a customer experiences the known symptoms associated with this **safety recall** (see CORRECTIVE ACTION), they are instructed to contact their local Honda dealer for the repair.

For any questions or concerns customers may have, you may have them contact American Honda Customer Support & Campaign Center at **1-888-234-2138**.

The following suggested text should be included on any repair order for an already sold affected vehicle that comes in for service. This information should be printed out completely any time service is conducted on an affected vehicle, and the recall repair has not yet been completed. Depending on parts availability, the normal procedures under SOM 7.2.1 will apply for this recall.

### Suggested Verbiage to be Included on the Repair Order

Customer was advised that:

The vehicle is subject to a recall affecting the fuel pump motor. The parts necessary to complete the recall repair are currently limited. Vehicles with eligible VINs and the following symptoms: difficulty starting, engine hesitation while driving, and/or an illuminated check engine light displayed with DTC P0087, are eligible for immediate repair. Once parts repair kits are available, if the vehicle has not been repaired, the registered owner of the vehicle will receive a notice to bring the vehicle in for a replacement of the components, regardless of symptom.

**CUSTOMER INFORMATION:** The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

### **IMPORTANT NOTICE**

Vehicles that are **both** shown as an eligible VIN and experiencing any of the following symptoms will be **prioritized** for repair: difficulty starting, engine hesitation while driving, and/or an illuminated check engine light displayed with DTC P0087 (Fuel Rail Pressure Too Low) stored.

### **CORRECTIVE ACTION**

Do an iN VIN status inquiry to make sure the vehicle is shown as eligible. If the allocated parts are available, follow the REPAIR PROCEDURE to replace the fuel pump motor. A limited number of parts have been allocated and will continue to be allocated based on availability at this time.

In the event that parts **are not** available, the **STOP SALE** remains in effect for that vehicle. To see if a vehicle in inventory is affected by this **safety recall**, do a VIN status inquiry before selling it. Some vehicles affected by this campaign may be in your new or used vehicle inventory.

### **PARTS INFORMATION**

#### NOTE:

- Due to a limited supply, parts will be automatically allocated to your dealership based on availability.
- Prioritize repairing customer vehicles that meet both the VIN status eligibility and exhibit a known symptom such as: difficulty starting, engine hesitation while drisving, and/or an illuminated check engine light with DTC P0087 (Fuel Rail Pressure Too Low).

| Part Name           | Part Number   | Quantity |
|---------------------|---------------|----------|
| Fuel Pump Motor Kit | 06170-TVC-306 | 1        |

For dealers experiencing a strong fuel smell from storing a fuel pump motor replaced under this service bulletin, the fuel pump motor may be disposed of immediately in accordance with local regulations. This only applies to the fuel pump motor replaced under this service bulletin. The published retention policy remains in effect for all other parts.

If you have any questions about this exception or other parts retention issues, contact the WPI Administrative Office at 937-642-2737.

### **TOOL INFORMATION**

| Tool Name          | Part Number   | Quantity |
|--------------------|---------------|----------|
| Fuel Sender Wrench | 070AA-TLA0100 | 1        |

### **WARRANTY CLAIM INFORMATION**

| Operation<br>Number | Description                  | Flat Rate<br>Time | Defect<br>Code | Symptom<br>Code | Template<br>ID | Failed Part Number |
|---------------------|------------------------------|-------------------|----------------|-----------------|----------------|--------------------|
| 3101EH              | Replace the fuel pump motor. | 1.2 hr            | 6FE00          | DGR00           | A24030A        | 17045-TVC-A03      |

Skill Level: Repair Technician

### **REPAIR PROCEDURE**

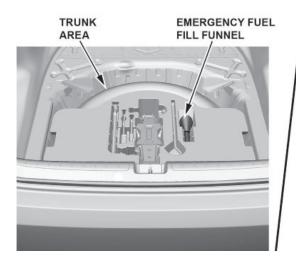
### **A WARNING**

Fuel pump motor removal exposes fuel, which can ignite, causing a fire or explosion.

This can cause serious injury or death.

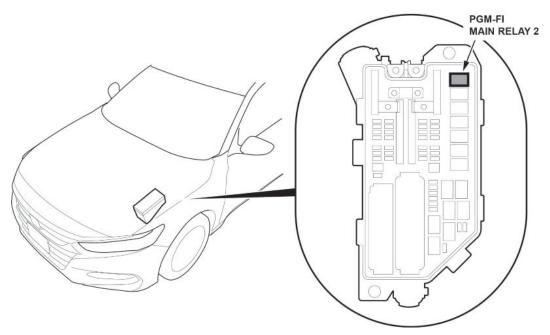
Always work in a well-ventilated area and keep sparks or open flames away.

Insert the emergency fuel fill funnel into the fuel filler neck to relieve the pressure in the fuel tank.
NOTE: The emergency fuel fill funnel is in the trunk tool box.





2. Remove PGM-FI main relay 2.

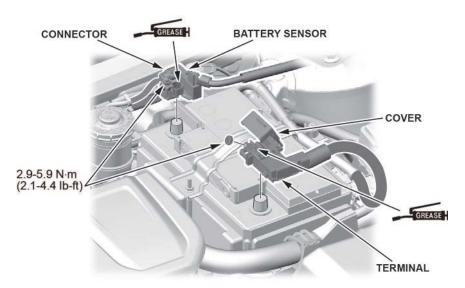


- 3. Start the engine, and let it idle until it stalls.
- 4. Turn the ignition to OFF.
- 5. Install PGM-FI main relay 2.

6. Disconnect both 12-volt battery terminals.

### NOTICE

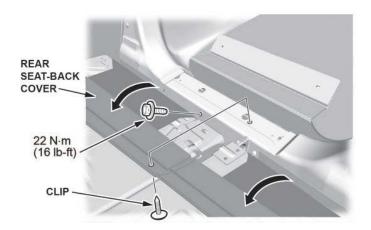
- Always disconnect the negative terminal first.
- To protect the terminal connector from damage, do not hold it when removing the terminal.
- Do not disconnect the 12-volt battery sensor from the cable.



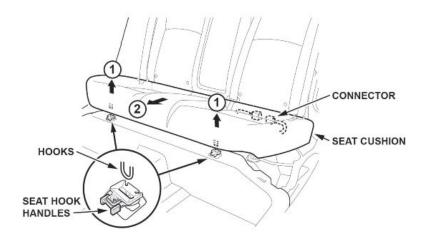
7. Remove the trunk floor cover.



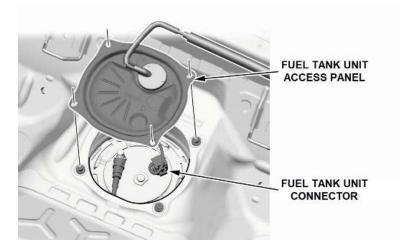
- 8. Fold down the left- and right-rear seat-backs.
- 9. Remove the clip, then turn over the rear seat-back cover.



- 10. Remove the bolt.
- 11. Fold up the left- and right-rear seat-backs.
- 12. While pushing down on the seat cushion, pull the seat hook handles to release the hooks. *With rear seat heaters:* Disconnect the connector.



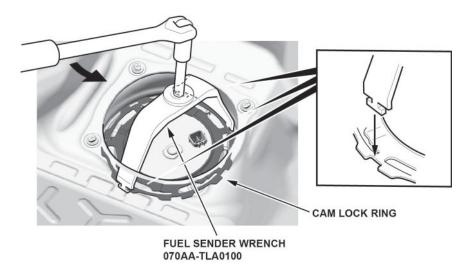
- 13. Remove the rear seat cushion.
- 14. Remove the fuel tank unit access panel and disconnect the connector.



15. Place a rag or shop towel over the quick-connect fitting, and disconnect it.



### 16. Set the fuel sender wrench (070AA-TLA0100) as shown.

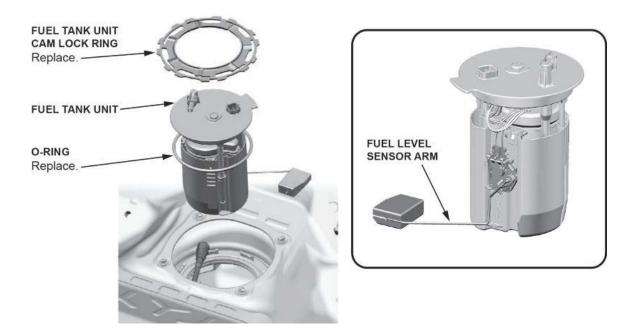


17. Turn the fuel tank unit cam lock ring counterclockwise to unlock it.

NOTE: After unlocking the fuel tank unit cam lock ring, clean the top of the fuel pump flange and adjacent areas to make sure it's free of dirt, dust, and debris.

18. Remove the fuel tank unit.

NOTE: Make sure not to bend or twist the fuel level sensor arm excessively.



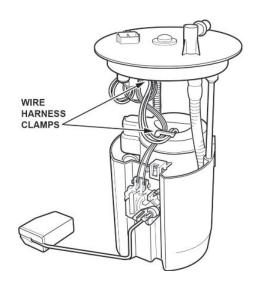
19. Prepare the fuel pump and parts to be replaced.

NOTE: Take a photo of the fuel tube and wire harness, and note their routing for assembly. There are various types of routing.

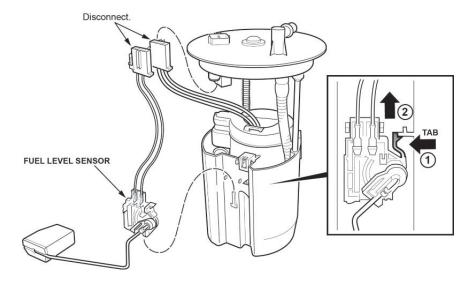
20. Spread the wire harness clamps, and remove the wire harness. Make sure not to damage the wire harness.

NOTICE

Do not spread the clamps too wide. Spreading them too wide may damage them.

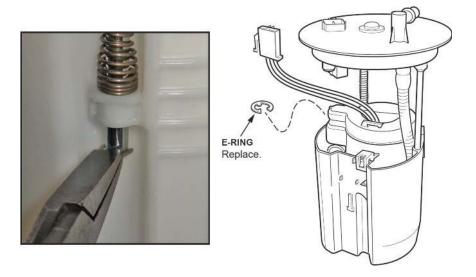


21. Press the tab on the fuel level sensor to release the lock. Then, push up on the fuel level sensor.



22. Disconnect the fuel level sensor harness, and remove the fuel level sensor from the fuel tank unit.

### 23. Remove the E-ring, and discard it.

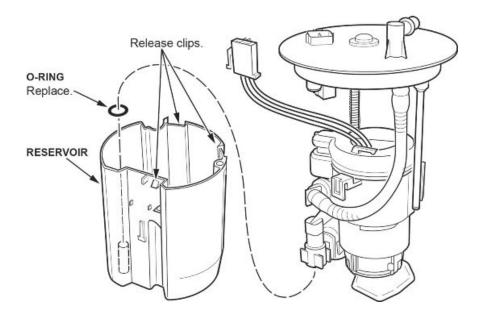


24. Remove the fuel filter assembly from the reservoir by releasing the three clips.

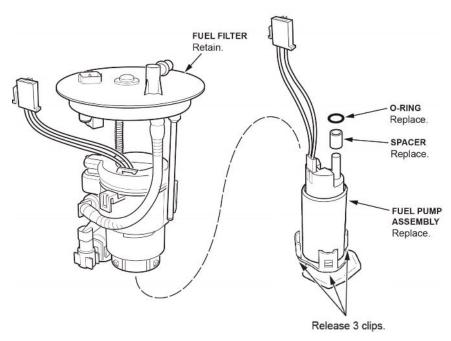
NOTE: The spring may slide off the sliding shaft. Retain this spring. It will be used during assembly.

NOTICE

Do not spread the clips too wide. Spreading them too wide may damage them.



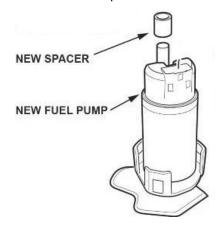
25. Release the three clips at the base of the fuel pump assembly and remove it from the fuel filter.



26. Pull the fuel pump assembly out of the fuel filter.

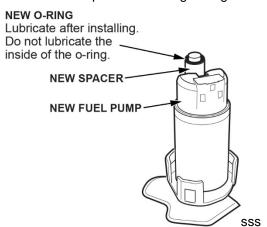
NOTE: If the O-ring remains on the fuel filter, use a flat-tip screwdriver wrapped in protective tape to remove it. Make sure not to damage the O-ring seat section.

27. Install the new spacer on the new fuel pump motor.

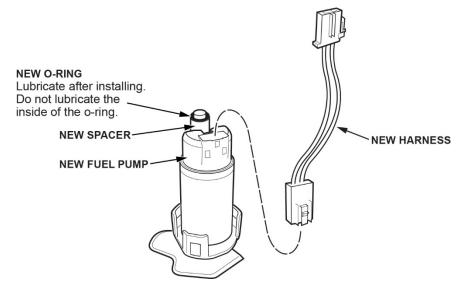


28. Install the new O-ring, then lubricate ONLY the outside edge of it, using clean engine oil.

NOTE: Do not pinch the O-ring during installation.



29. Install the new harness and make sure the connection is secure and the connectors are firmly locked into place.



30. With the palm of your hand press the fuel pump into the suction fuel filter.

Click here to view the video:

► PLAY VIDEO

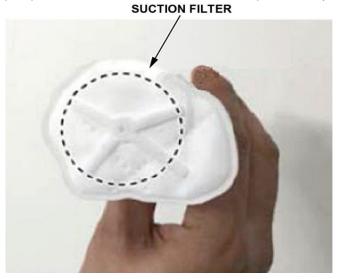
NOTICE

When pressing the fuel pump into the suction filter, make sure you do so with a single firm push. Failure to do so may damage the O-Ring. If it is seated properly, you will hear a click.

If you do not hear the click, remove all parts, and inspect the O-ring for damage. If the O-ring is damaged it must be replaced. Reassemble using the above process.

### NOTE:

- When inserting the pump be careful not to break the suction filter.
- If the O-ring is damaged; replace it with a new one.
- After installing the fuel pump to the suction filter, make sure the clips are firmly attached to the new fuel pump.





GOOD



NO GOOD

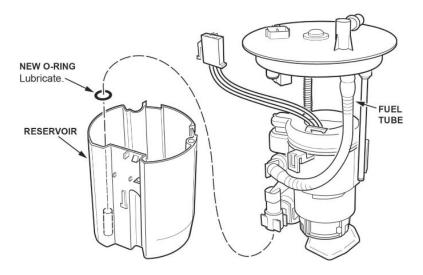




31. Install the fuel filter assembly to the reservoir.

### NOTE:

- Coat the O-ring with clean engine oil; do not use any other oil or fluid.
- Do not pinch the O-ring during installation.
- Insert the spring into the sliding shaft, and make sure it is lined up when installing the fuel filter.
- Make sure to route the fuel tube exactly as shown in the photo taken before disassembly.
- Make sure the three clips are fully engaged.



32. Install the new E-ring.

NOTE: After installation, make sure the E-ring can be rotated with your finger. If it cannot be rotated, the E-ring may not be fully seated or may be incorrectly installed.

33. Install the fuel level sensor to the reservoir. Make sure the lock is engaged.

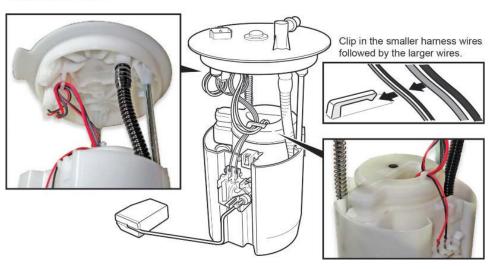
NOTE: When installing the fuel level sensor, make sure the connection is secure and the connector is firmly locked into place. Be careful not to bend or twist it excessively.

34. Install the wiring harness to the clamps.

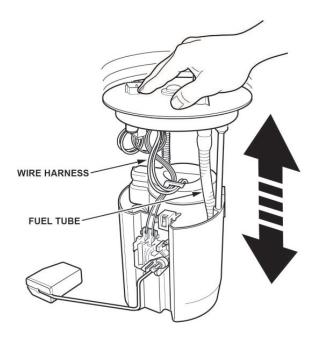
### NOTE:

- Clip in the smaller harness wires followed by the larger wires.
- Make sure not to damage the wire harness.
- Make sure to route the wire harness exactly as shown in the photo taken before disassembly.
- Do not spread the clamps too wide. Spreading them too wide may damage them.

### HARNESS ROUTING:



35. While compressing the fuel tank unit, make sure the movement is smooth and the fuel tube and wiring harness do not stretch, pinch, or bind.



36. Install the fuel tank unit into the fuel tank with a new O-ring.

### NOTE:

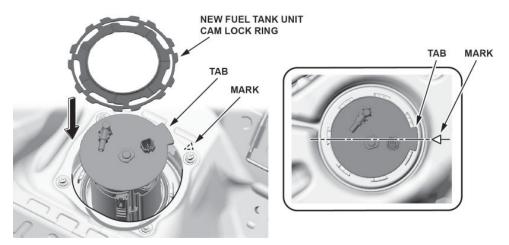
- Before installing the new O-ring, clean the fuel tank around the fuel pump opening where the O-ring will seat. The tank opening must be free of dirt, dust, and debris.
- Be careful not to damage the O-ring.
- Do not coat the O-ring with any oil.



37. Line up the tab of the fuel tank unit as shown, and partially install the new fuel tank unit cam lock ring with a new O-ring.

### NOTE:

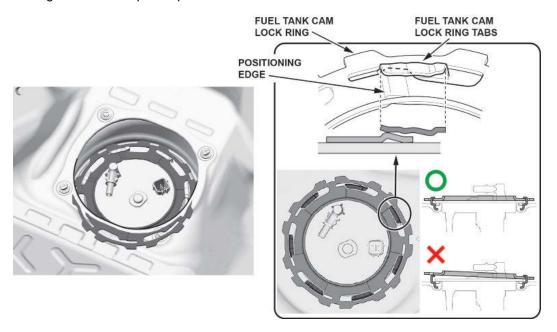
- Be careful not to damage the O-ring.
- Do not coat the O-ring with any oil.



38. Turn the fuel tank unit cam lock ring by hand, and slide the fuel tank unit cam lock tabs to the positioning edge as shown.

### NOTICE

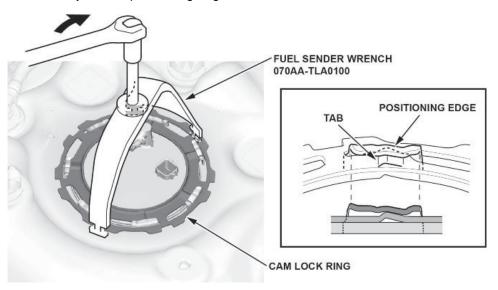
Make sure the fuel cam lock ring is not floating. If the cam lock ring is not properly installed, the fuel tank can be damaged and will require replacement.



39. Tighten the fuel tank unit cam lock ring by turning clockwise using the fuel sender wrench.

### NOTE:

- Keep the fuel sender wrench from floating.
- Securely set the positioning edge of the fuel tank to the tabs on the cam lock ring as shown.



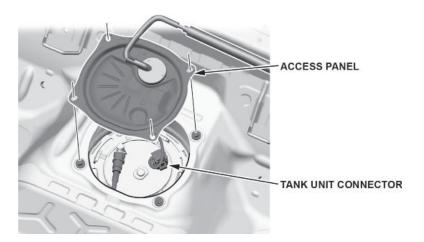
40. Remove the quick-connect fitting retainer from the fuel tank unit, then install a new retainer onto the quick-connect fitting.



41. Connect the fuel line quick-connect fitting.



### 42. Connect the fuel tank unit connector.



- 43. Connect the 12-volt battery terminals 2.9-5.9 N-m (2.1-4.4 lb-ft):
  - Clean the 12-volt battery terminals.
  - Connect the positive cable and the 12-volt battery terminal to the 12-volt battery.
  - Always connect the positive side first.
  - Install the cover.
  - Connect the negative cable and the 12-volt battery sensor to the 12-volt battery.
  - To protect the 12-volt battery sensor connector from damage, do not hold it when installing the negative terminal.
  - Apply multipurpose grease to the terminals to prevent corrosion.
- 44. Turn the ignition to ON, but do not turn the engine on. After the fuel pump runs for about **2 seconds**, the fuel line will be pressurized. Repeat this two or three times, then make sure there is no fuel leakage.
- 45. Install the fuel tank unit access panel.
- 46. Install the remaining parts in the reverse order of removal.
- 47. Clear all DTCs using an i-HDS.
- 48. Do the VSA Sensor Neutral Position Memorization procedure.

49. California residents only: Fill out a Vehicle Emissions Recall – Proof of Correction certificate and use **DGR** as the recall number. Have the service advisor give the certificate to your customer and advise him or her to keep it as proof that the recall was completed. Your customer will need to submit this certificate to the DMV only if the DMV requests it. If you need more certificates, use reorder number **Y0657**.

